



CORRIGENDUM-01

Dated 05.12.2025

IT Services Dept., Maharashtra L.H.O.

Tender No. ITS/MAH/2025-26/04 DTD 26.11.2025

**RFP for Annual Maintenance Contract of Computer Systems & Peripherals for LHO
Maharashtra, Kharadi, Pune and all branches/offices across Maharashtra Circle**

It has been decided by the competent authority to update the parts of tender notice as under:

Sr. No.	Description	Clause No.	Existing Clause	Amended Clause
1.	Minimum Turnover	Appendix B- Bidder's Eligibility Criteria Point No.2, Page no. 42	Vendors should have a minimum turnover of Rs. 15 Crores in providing AMC services for computer Hardware, Software, LAN Network and other peripherals and their maintenance for any one of the last 3 financial years (e.g., 2022-23, 2023-24 and 2024-25). In addition to the above, a bidder, with a minimum turnover of Rs 7.5 Crores in Banking & Financial Services Sector excluding Insurance Sector, through AMC Services in any of the two financial years as mentioned above, will only be eligible to submit the Technical Bid.	Vendors should have a minimum turnover of Rs. 1 Crore in providing AMC services for computer Hardware, Software, LAN Network and other peripherals and their maintenance for the last 3 financial years (e.g., 2022-23, 2023-24 and 2024-25). In addition to the above, a bidder, with a minimum turnover of Rs 50 lakhs in Banking & Financial Services Sector excluding Insurance Sector, through AMC Services in the three financial years as mentioned above, will only be eligible to submit the Technical Bid.

2	Support Warranty for Machines	Point 25.xiv page no.22	Vendor will without fail extend all services available for AMC machines to machines under warranty also. The vendor will be paid a flat rate of 50% of approved L1 rate till the warranty period of the machine ends and machine becomes part of AMC Hardware	Vendor will without fail extend all services available for AMC machines to machines under warranty also. The vendor will be paid a flat rate of 60% of approved L1 rate till the warranty period of the machine ends and machine becomes part of AMC Hardware
3	Validity of Agreement	Point 30-Page no. 23	The Agreement/ SLA that will be entered into with the successful bidders will be valid for the period of 3 (three) year(s). The Bank reserves the right to terminate the Agreement as per the terms of RFP/ Agreement. If the working of the AMC vendor is found satisfactory, the contracts may be renewed/extended annually up to two (2) years with the same vendor at the same rate and same terms and conditions.	The Agreement/ SLA that will be entered into with the successful bidders will be valid for the period of 3 (three) year(s). The Bank reserves the right to terminate the Agreement as per the terms of RFP/ Agreement. Renewal /extension of the agreement may take place on mutually agreed rates between the parties at the material time (subject to maximum of 5% increase).

All other terms and conditions of the RFP document will remain the same.

ITS DEPT.,

LHO MAHARASHTRA

06.12.2025