Date: - 28/07/2026

Corrigendum – 1

REF: - RFP No. TBS/RFP/MABC/2026-27/002 dated 13/07/2026
RFP for engagement of Consultant Firm for New/ Review of SOPs.

Sr No	RFP Pg No	RFP Clause No.	RFP Clause Name	RFP Existing Clause	RFP Revised Clause
1	2	1. Schedule of Events	Last date and time for Bid submission	Up to 15:00 Hour on 04/08/2026 (date)	Up to 15:00 Hour on 10/08/2026 (date)
2	2	1. Schedule of Events	Date and Time of opening of Technical Bids	15:30 Hours on 04/08/2026 (date)	15:30 Hours on 10/08/2026 (date)
3	55 & 93	Appendix E & Annexure A	Term of the Project – Project Schedule; Milestones and delivery locations	The project timelines, milestones, and delivery schedule shall be finalized **within 2 months**. The proposed delivery location - Recourses for deployment can be assigned to Mumbai, Hyderabad and Delhi.	The project timelines, milestones, and delivery schedule shall be finalized **within 2 months**. The proposed delivery location - Resources for deployment can be assigned to Hyderabad, Delhi, Mumbai and Navi Mumbai.
4	51	Appendix C	**Technical Eligibility Criteria**	Technical evaluation Metric should also be attached here. - Not attached in existing Clause.	Technical Evaluation Matric is placed below as **Annexure II**.

Annexure II

Technical Evaluation Matrix

The technical evaluation of bidders shall be carried out on a total score of 100 Marks. Only bidders securing 80 Marks or above in the technical evaluation shall be considered technically qualified and eligible for opening of commercial bid.

<table>
<tr><th>Sr. No</th><th>Evaluation Parameter</th><th>Criteria</th><th>Maximum Marks</th></tr>
<tr><td>1</td><td>Experience of the bidder in Banking sector</td><td>Minimum 5 years' experience in providing consultancy services for review, preparation of SOPs in Banking Sector.
<table><tr><th>Criteria</th><th>Marks</th></tr><tr><td>5-7 years</td><td>5</td></tr><tr><td>>7 to ≤10 years</td><td>10</td></tr><tr><td>>10 years</td><td>15</td></tr></table></td><td>15</td></tr>
<tr><td>2.</td><td>Bidder's Relevant experience</td><td>Experience in successfully completing assignment involving review/preparation of SOPs for banking products, Banking operations and Banking services during the last 5 years.
<table><tr><th>Criteria</th><th>Marks</th></tr><tr><td>2 relevant projects</td><td>10</td></tr><tr><td>3-4 relevant projects</td><td>15</td></tr><tr><td>>4 projects</td><td>20</td></tr></table></td><td>20</td></tr>
<tr><td>3</td><td>Qualification of resource</td><td>Education Qualifications: -

B.Tech/BE/MCA/PGDM or equivalent.</td><td>10</td></tr>
<tr><td>4.</td><td>Experience of resource</td><td>Experience in review of existing SOPs and preparation of new SOPs related to banking Products and Services.
<table><tr><th>Criteria</th><th>Marks</th></tr><tr><td>3-5 years</td><td>15</td></tr><tr><td>>5 years</td><td>20</td></tr></table></td><td>20</td></tr>
</table>

5	Methodology &Approach	The bidder should provide a detailed understanding of scope, approach for reviewing existing SOPs, identifying gaps, compliance requirement and preparation of new SOPs. They will provide detailed activity scheduled, timelines, deliverables and resource deployment. Each eligible bidder has to make in person presentation to the committee. The slot of the presentation would be advised separately. Interaction location: -Mumbai **Note:** - The bidder shall present the proposed resources along with their biodata (CVs) at the time of the presentation. All proposed resources must be on bidder's payroll. Third party resources are not permitted.	35