NOTICE

REQUEST FOR PROPOSAL

For

Setting up Cyber Defence Centre (CDC)

SBI/GITC/ISD/2026-27/SOC/1442

Dated: 06.04.2026

Security Operations Centre,
Information Security Department,
State Bank Global IT Centre,
Sector 11, CBD Belapur,
Navi Mumbai 400614 (Maharashtra)
INDIA

Proposals are invited from Indian Company/ LLP /Partnership firm registered under applicable Act in India for Setting up Cyber Defence Centre (CDC).

Eligible bidders, based on the eligibility criteria mentioned in this RFP notice, may obtain the full RFP by paying the tender fees as per the dates mentioned in the below Schedule of Events.

1. Schedule of Events

Sl. No	Particulars	Remarks
1.	RFP Notice document available from:	6th April 2026
2.	**Tender Fee: Rs. 25,000/-** (Tender fee is non-refundable)	If Mode of Transaction is NEFT and RTGS: Amount should be deposited in A/c No: 4897932113433 IFSC: SBIN0011343 Account Name: Subsidy Inward Remittance. --- If Mode of Transaction is Intra-bank transfer (i.e. SBI to SBI only): Account No: 37608352111 IFSC: SBIN0011343 Branch: OAD, GITC, Belapur Account Name: System Suspense Branch Parking Account.
3.	Last date and time for deposit of tender fees and E-mailing the tender fee payment details to the Bank	27th April 2026 3:00 PM
4.	Details to be submitted by E-mail to the Bank for obtaining the full RFP. E-mail: to the contact details mentioned in Sl.12	✓ Proof of payment of tender fees ✓ E-tender portal (EPTL) User ID details of the bidder. The Full RFP will be made available on EPTL platform, only to the submitted EPTL User ID upon verification of the tender fee payment by the Bank.
5.	Full Tender/ RFP/ Bid document available from: (Only for the bidders who pay the tender fee and E-mail the details to the Bank)	6th April 2026, 3: 00 PM
6.	Last date of pre-bid queries submission	15th April 2026, 6:00 PM
7.	Date of pre-bid meeting	18th April 2026, 3:00 PM
8.	Responses to the pre-bid queries	23rd April 2026

9.	Last date of bid submission	30th April 2026, 3:00 PM
10.	Date of opening of technical bids	30th April 2026, 3:30 PM Authorized representatives of Bidders may be present online during opening of Technical Bids. However, Technical Bids would be opened even in the absence of any or all of Bidders representative.
11.	Date of opening of commercial bids	Commercial Price Bid of technically qualified bidders only will be opened on a subsequent date and will be suitably communicated to the technically qualified bidders.
12.	Contact details of the issuing department	Dy. General Manager (SOC), Information Security Department (ISD), State Bank Global IT Centre, Sector 11, CBD Belapur, Navi Mumbai 400614 (Maharashtra) Email ID: dgm.soc@sbi.co.in Contact Number: 022-27537751 Mail copy to be marked to: agm2.soc@sbi.co.in dilbar.solanki@sbi.co.in srinivasa.avadhanam@sbi.co.in ashwini.pandey@sbi.co.in

2. **Eligibility Details:** (Eligible bidders may acquire the full RFP by paying the tender fee, after reviewing the criteria)

Sl. No	Particulars	Documents to be submitted (During the bid submission)
1.	The Bidder must be an Indian Company/ LLP /Partnership firm registered under applicable Act in India.	Certificate of Incorporation issued by Registrar of Companies and full address of the registered office along with Memorandum & Articles of Association/ Partnership Deed.
2.	The Bidder must have an average turnover of minimum Rs. 1000 crore during last 03 (three) financial year(s) i.e. FY2022-23, FY2023-24 and FY2024-25.	Copy of the audited financial statement for required financial years. (Certificate from statutory auditor for preceding/current year may be submitted.)

3.	The Bidder should be profitable organization on the basis of profit before tax (PBT) for at least 02 (two) out of last 03 (three) financial years mentioned in para 2 above.	Copy of the audited financial statement along with profit and loss statement for corresponding years and / or Certificate of the statutory auditor.
4.	The bidder must have at least 5 years of experience in designing, implementing and maintenance (AMC/ATS) of SOC tools and services.	Copy of the order and / or Certificate of completion of the work. The Bidder should also furnish user acceptance report.
5.	The bidder must have implemented at least one captive Security Operations Centers (SOCs), handling a minimum of 100,000 Events Per Second (EPS) or ingesting 5 TB of data per day, either in India or globally.	Verifiable proof which may include Copy of the Purchase Order, Work Order, Engagement Letter, Certificate of Completion, client email confirmation, or any other verifiable proof acceptable to the Bank.

Note:

* All the submissions for meeting the Eligibility criteria should be of the Bidder solely and not of any subsidiary/parent/holding/sister-concern etc. entities of the bidder.

* Captive Security Operations Center (SOC) refers to a SOC that is owned and operated by the organization it serves, as opposed to being outsourced to a third-party managed security service provider (MSSP).

Upon receipt of the required details (as mentioned in Sl.No 4 of the Schedule of Events), subject to evaluation and approval by the Bank, the access for downloading the full RFP document will be made available to the Bidders for further process/action through the e-Procurement portal as per Schedule of events given above.

For creation of EPTL User ID and any other support related to the EPTL portal, the bidder may contact EPTL as per the below mentioned details.

Detail of E-Procurement Portal:

- e-Procurement Technologies LTD – CMMI5
- Website: **https://etender.sbi/SBI**
- E-mail ID: nandan.v@eptl.in
- Landline No.: 079 6813 6820, 6850, 6857, 6848 - Official Mobile No.: 9081000427
- Ravi Sheladiya, ravi.s@auctiontiger.net , 07968136856