

Pre-Bid queries SBI/GITC/Information Security Department/2025/2026/1438 dated: 23/02/2026

Sr No	SI No.	RFP Page No.	RFP Clause No.	Existing Clause	Query/Suggestions	SBI Response
1	1	23	20		Request you to kindly allow bidders to participate on an item-wise bid instead of turnkey bid. This will encourage wider participation, ensure healthy competition, and enable specialized OEMs/partners to quote competitively for their respective product categories.	No change. Bidders are required to quote for the complete solution as per RFP terms.
2	2	63	Appendix C	<p>Please refer Technical Specifications for Specialized Forensic Workstation page no. 63</p> <p>Integrated Hardware Write Blocker support: Read only or read write, removable Forensic Drive Tray- Two (2)</p> <ul style="list-style-type: none"> •Write blocker for imaging of SATA, mSATA, SAS, USB 3, IDE, Firewire and PCIe SSD devices •Touch screen interface for blocker, with lock/unlock LEDs •Supports forensic imaging of 4+ drives simultaneously 	<p>Touch screen interface for blocker, with lock/unlock LEDs</p> <p>The above feature mentioned is proprietary to specific single OEM only. Additionally, it does not provide any feature thus improving the imaging speeds or feature for digital forensics. Hence, similar features without Touch screen can be provided with OpenText T356789iu Forensic Bridge which complies with all other features mentioned.</p>	No change. The touch screen interface requirement is retained as specified in the RFP. This feature improves visibility, usability and operational efficiency during forensic imaging activities.

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3	3	63	Appendix C	<p>Please refer Technical Specifications for Specialized Forensic Workstation page no. 63</p> <p>Integrated Hardware Write Blocker support: Read only or read write, removable Forensic Drive Tray- Two (2)</p> <ul style="list-style-type: none"> •Write blocker for imaging of SATA, mSATA, SAS, USB 3, IDE, Firewire and PCIe SSD devices •Touch screen interface for blocker, with lock/unlock LEDs •Supports forensic imaging of 4+ drives simultaneously 	<p>Supports forensic imaging of 4+ drives simultaneously: The above feature mentioned is proprietary to specific single OEM only.</p> <p>OpenText T356789iu Forensic Bridge though g having multiple interfaces will support single interface at a time.</p> <p>Hence would suggest to have 3 separate SATA Imaging Bays with read-only and read-write options for connecting SATA HDDs and SSDs thus ensure the operations run without any interruptions due to high power consumptions</p> <p>Additionally, simultaneous imaging of 4 devices will reduce the imaging speed considering only single USB 3.0/3.1 upstream port is used to connect host system.</p> <p>Thus all devices attached at times certain drives can get disconnected specifically if 2 + HDDs are connected with PCIe SSD due to high power consumption</p> <p>The features, highlighted, above are proprietary features of a specific OEM and hence, this would benefit only that OEM and would restrict any other OEM though equally competent from being part of this tender. Hence, would request you to kindly consider and remove these points highlighted so 1+ OEMs/partners can participate and you can get product as per your requirement which can benefit commercially as well.</p>	<p>No change.</p> <p>Requirement retained to ensure faster acquisition, operational efficiency and flexibility during forensic imaging.</p>

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4	4	63	Appendix C	<p>Please refer Technical Specifications for Specialized Forensic Workstation page no. 63</p> <p>Connectors: Source Side</p> <ul style="list-style-type: none"> •Drive Power: Two3M-style4pinPowerConnectorsforthe SATA/SAS Drive Power. •SATA/SAS: Minimum Two SATA /SAS (6 Gbps) Signal Connectors <p>FireWire: One 1394b ""FireWire800 Signal Connector o</p> <p>PCIe: One PCIe (10 Gbps) Adapter Connector o</p> <p>SATA/SAS: Two SATA/SAS (6 Gbps) Signal Connectors</p> <ul style="list-style-type: none"> •USB: One USB 3.1 Gen 1 (5 Gbps) Standard-A Connector •PCIe: One PCIe Connector 	<p>Request you to remove the duplicate entry: SATA/SAS: Two SATA/SAS (6 Gbps) Signal Connectors.</p> <p>This entry is already mentioned in SATA/SAS subclause of Connectors: Source Side.</p>	<p>Accepted.</p> <p>Duplicate entry will be removed.</p>

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5	5	64	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>Acquisition Support: Performs physical, logical, cloud, and image-based acquisitions (E01, AD1, RAW, VMDK, DMG, .RAW/.MEM/.VMSS)</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Acquisition Support: Performs physical, logical, cloud, and image-based acquisitions in major formats, not limited to E01, RAW, VMDK, DMG,.RAW .MEM</p>	<p>No Changes.</p> <p>Acquisition Support is required for variety of images and memory files.</p>
6	6		Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>File System Support: Supports NTFS, FAT, exFAT, HFS+, APFS, Ext2/3/4, YAFFS2, and F2FS.</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>File System Support: NTFS, FAT32, EXFAT, EXT2/3/4</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. Limiting the requirement to fewer file systems might restrict the Bank's capability to analyze digital evidence</p>

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7	7	64	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>Live, dead, mobile, automotive data acquisition</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Live, dead, mobile, automotive data acquisition or ingestion capability</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. Change in the requirement might limit the Bank's capability to acquire digital evidence.</p>
8	8	64	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>Disk decryption (TrueCrypt, BitLocker, VeraCrypt, FileVault2)</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Disk decryption including clear key decryption</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. This capability is required to enable the Bank to analyze encrypted storage media during forensic investigations. Limiting the requirement to only clear key decryption may restrict the Bank's ability to access and analyze encrypted</p>

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9	9	64	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>CSAM detection via Thorn, handwriting recognition</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Should have CSAM detection via Thorn, handwriting recognition internally or with 3rd Party integration</p>	<p>Partially accepted.</p> <p>Clause will be modified. CSAM detection via Thorn, handwriting recognition internally or with 3rd Party integration.</p> <p>In case of third-party integration, the bidder shall arrange the integration and bear all associated costs without any additional</p>
10	10	64	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>Timeline & GPS map-based reconstruction</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Should have multiple visualization like Timeline & maps</p>	<p>No change.</p> <p>Limiting the requirement to only generic visualization may restrict the Bank's ability to effectively analyze and correlate location-based</p>

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11	11	64	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 64</p> <p>Custom artifact wizard (CSV, SQLite) + Python scripts</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Custom artifact wizard (CSV, SQLite) + Python scripts, or have Open API Access for integration</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. Inclusion of the term "OR" in the suggested modification may limit the Bank's capability.</p>
12	12	65	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 65</p> <p>Visual mapping of relationships, chat & timeline explorers</p>	<p>Request you to kindly amend this point as below (same as point no. 10) and allow us to bid for a Make in India Solution</p> <p>Should have multiple visualization like Timeline & maps</p>	<p>No change.</p> <p>The clause remains as specified in the RFP.</p>

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13	13	65	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 65</p> <p>Export portable cases, without the license required</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Export portable case files, that can be opened without the license required</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. The export capability is required for the Bank's Incident Response team to securely share and review case evidence, findings, and investigation artifacts across authorized stakeholders without requiring additional</p>
14	14	65	Appendix C	<p>Please refer Technical Specifications for Automated Digital Forensics and Incident Response (DFIR) Software page no. 65</p> <p>Investigator wellness: blur the content, mute videos, reminders etc.</p>	<p>This point is proprietary points to Magnet which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below and allow us to bid for a Make in India Solution</p> <p>Investigator wellness: content hits highlight / redaction, mute videos, comments, etc,</p>	<p>No changes.</p> <p>Investigator wellness is required as built in feature in the proposed tool.</p>

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15	15	67	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 67</p> <p>Supports computer, mobile, drone, car, and cloud forensics</p>	<p>As per our understanding, being a BFSI organization, your primary use cases and investigations are generally focused on computers, mobile devices, and other supported digital storage media.</p> <p>If sources such as drones and cars do not fall within your investigation scope, we kindly request you to consider removing such sources from the tender requirements. This will enable us to propose the most suitable and competitively priced solution aligned with your actual operational needs. Hence, we request you to kindly amend this point as below</p> <p>The tool should support forensic analysis of digital evidence obtained from computers, mobile devices, and other supported digital storage media</p>	<p>Partially Accepted. The RFP clause stands modified.</p> <p>Supports computer, mobile, drone, and cloud forensics.</p>

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16	16	67	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 67</p> <p>AI-based categorization (nudity, CSAM, weapons, drugs, IDs, faces, plates, documents, etc.)</p>	<p>This point is proprietary points to Belkasoft which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below</p> <p>The tool should support automated identification or categorization of media using hash databases, metadata analysis, or machine-learning techniques where available</p>	<p>No Changes.</p> <p>AI based categorization capabilities required.</p>
17	17	67	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 67</p> <p>Media Explorer: sort/filter, compare pictures, stack duplicates from different sources</p>	<p>This point is proprietary points to specific OEM which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below</p> <p>The tool should allow investigators to review, sort, and filter multimedia files and identify duplicate files through hash or metadata analysis</p>	<p>No change.</p> <p>The clause remains as specified in the RFP.</p>
18	18	67	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 67</p> <p>Dashboard with high-level case summary, timeline explorer, multi-view (map, chat, table, etc.)</p>	<p>This point is proprietary points to specific OEM which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below</p> <p>The tool should provide case overview features and support timeline analysis and communication artifact analysis to assist investigators in reconstructing events</p>	<p>No change.</p> <p>The clause remains as specified in the RFP.</p>

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19	19	68	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 68</p> <p>Recovers corrupted SQLite DBs, deleted records, cleared histories</p>	<p>This point is proprietary points to specific OEM which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below</p> <p>The tool should support analysis and recovery of deleted or partially corrupted application data where technically feasible</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. The Bank requires the capability to analyze SQLite databases including recovery of deleted records and cleared histories without limitation.</p>
20	20	68	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 68</p> <p>Built-in SQLite viewer, OCR for PDFs/images</p>	<p>This point is proprietary points to specific OEM which restrict us to quote for other competitive solution. Explicit mention of built-in SQLite viewer functionality may correspond to the interface design of certain forensic tools Hence, we request you to kindly amend this point as below</p> <p>The tool should support analysis of SQLite databases and text extraction from documents and images where applicable</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. Modifying the clause as suggested may limit the Bank's ability to extract and analyze textual content from PDFs.</p>

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21	21	68	Appendix C	<p>Please refer Technical Specifications for Digital Forensic Incident Response Software page no. 68</p> <p>Built-in tools: File System Explorer, Hex Viewer, Type Converter</p>	<p>This point is proprietary points to specific OEM which restrict us to quote for other competitive solution. Hence, we request you to kindly amend this point as below</p> <p>The tool should provide utilities for file system navigation, hex-level analysis, and file format interpretation where required for forensic analysis</p>	<p>No change.</p> <p>The clause remains as specified in the RFP. These capabilities are essential for detailed forensic examination, low-level data analysis, and file format interpretation during investigations. Modifying the clause as suggested may limit the Bank's capability by allowing tools that rely on external utilities instead of integrated</p>