	Bank Response to Pre-Bid Queries dated 20.07.2026 for PROCUREMENT OF NETWORK PERFORMANCE MONITORING AND DIAGNOSTIC (NPMD) SOLUTION RFP: SBI/GITC/Network Technology/2026-27/1472 dated 06.07.2026: Further Clarification.					
S. No.	**RFP Page No**	**RFP Clause No.**	**Existing Clause**	**Query/Suggestions**	**Response Type**	**Bank Response**
1	109	Scope of Work and Payment Schedule 1. Description of Deliverables	14. The equipment shall include all components and subcomponents including Power cables / Network Cables, accessories, Modules, Hardware Solution / /Software Solution / Service / System / licenses etc., and any passive components (required for commissioning of the product as a part of Request for Proposal) and shall be supplied by the Bidder from the same OEM at no extra cost to the Bank. If any component is missed out or not properly sized, onus is on the bidder to supply/replace it without any cost to Bank.	We understand that proposed NPMD solution components i.e. hardware appliance/probe will be connected to Bank provided switch ports. Pls confirm.	Clarification	The switching infrastructure for uplinking the solution components to Bank's Managed network will be provided. The necessary active and passive components at the solution end has to be provisioned by the bidder.
2	82	154	The proposed solution shall support configurable historical data retention policies for packets, flows, events, alerts, and aggregated performance metrics, including minimum packet data retention for 6 days, alert retention for 7 days, hourly aggregated performance metrics retention for 30 days, and daily roll-up data retention for 24 months. Retention periods and data granularity shall be configurable to meet operational and regulatory requirements. (Average packet size to be considered for Storage Sizing is 900 bytes)	The current RFP clause mandates retention of packet data for six days with a packet size of 900 bytes. However, the previous RFP required retention for only three days (72 hours) and was limited to packet headers. It is submitted that storing packet payloads, as opposed to headers alone, for an extended retention period would necessitate significantly higher storage capacity and infrastructure sizing. Considering that a retention period of three days with header-only storage is the prevailing practice across banking environments and has adequately met operational and forensic requirements, we request the Bank to revert this requirement to the earlier clause stipulating retention of packet headers for 72 hours.	Clarification	For efficient utilization of storage, only the header information of raw PCAP shall be stored in normal course. Bidder shall size the retention storage considering the size of packet header as 128 bytes (minimum) and average packet size as 900 bytes.