

**REQUEST FOR EXPRESSION OF INTEREST (EOI)
FOR EXPLORING THE MARKET TO IDENTIFY EXPERIENCED AND CAPABLE
PLAYERS FOR END-TO-END SOLUTION FOR CKYC 2.0**

Corrigendum - 2 Dated 18-09-2026.

EOI Page No.	SI No	Clause	Existing clause	Revised Clause
26	5	Appendix -B Bidder's Eligibility Criteria	Bidder should have a minimum of 3 years of experience in providing products/services/solution and implementing CKYCRR 1.0 as per CERSAI Specification in Banks	Bidder should have an experience of 1 to 3 years in providing products / services / solutions and implementing CKYCRR 1.0 as per CERSAI specification.
29	-	Verification of local content	The 'Class-I local supplier'/ 'Class-II local supplier' at the time of submission of bid shall be required to provide a certificate as per Appendix-H	The 'Class-I local supplier'/ 'Class-II local supplier' at the time of submission of bid shall be required to provide a certificate as per Appendix-G.
39	2	Proven Large-Scale CKYC Implementation Experience	Single Bank unique customer records ≥ 5 crore unique customer records :15 marks 3 crore to < 4 crore : 10 marks 2 crore to < 3 crore : 5 marks 1 crore to < 2 crore : 2 marks < 1 crore : 0 marks	Cumulative customer records across all Banks and/or Regulated Entities governed by RBI, SEBI, IRDAI, PFRDA and other financial sector regulators. Customer records: ≥ 5 crore : 20 marks 4 crore to < 5 crore : 18 marks 3 crore to < 4 crore : 16 marks 2 crore to < 3 crore : 14 marks 1 crore to < 2 crore : 12 marks < 1 crore : 10 marks
39	1	Specialized CKYC Experience with Banks	Bidder shall demonstrate experience in implementing and operating CKYCRR solutions for banking institutions. Only live production implementations shall be considered. POCs/pilots shall not be considered. Client certificates/work order and go-live details to be submitted. (Client certificate where implementations of 3 years have been completed will be considered for evaluation)	Bidder shall demonstrate experience in implementing and operating CKYCRR solutions for banking institutions / REs. Only live production implementations shall be considered. POCs/pilots shall not be considered. Client certificates/work order and go-live details to be submitted. (Client certificate where implementations of 1 to 3 years have been completed will be considered for evaluation)

			<table><tr><th>Performance Level Score</th><th>Performance Level Score</th></tr><tr><td>5 or more live CKYC implementations</td><td>20</td></tr><tr><td>3–4 live CKYC implementations</td><td>15</td></tr><tr><td>2 live CKYC implementations</td><td>10</td></tr><tr><td>1 live CKYC implementation</td><td>5</td></tr><tr><td>No live CKYC implementation</td><td>0</td></tr></table>	Performance Level Score	Performance Level Score	5 or more live CKYC implementations	20	3–4 live CKYC implementations	15	2 live CKYC implementations	10	1 live CKYC implementation	5	No live CKYC implementation	0	<table><tr><th>Experience (Live CKYC 1.0)</th><th>Marks</th></tr><tr><td>5 or more implementations (at least 3 with Banks)</td><td>20</td></tr><tr><td>4 or more implementations (at least 2 with Banks)</td><td>15</td></tr><tr><td>3 or more implementations (at least 1 with Bank)</td><td>12</td></tr><tr><td>5 or more implementations</td><td>10</td></tr><tr><td>4 implementations</td><td>8</td></tr><tr><td>3 implementations</td><td>5</td></tr><tr><td>1 to 2 implementations</td><td>3</td></tr><tr><td>No live implementation</td><td>0</td></tr></table>	Experience (Live CKYC 1.0)	Marks	5 or more implementations (at least 3 with Banks)	20	4 or more implementations (at least 2 with Banks)	15	3 or more implementations (at least 1 with Bank)	12	5 or more implementations	10	4 implementations	8	3 implementations	5	1 to 2 implementations	3	No live implementation	0
Performance Level Score	Performance Level Score																																	
5 or more live CKYC implementations	20																																	
3–4 live CKYC implementations	15																																	
2 live CKYC implementations	10																																	
1 live CKYC implementation	5																																	
No live CKYC implementation	0																																	
Experience (Live CKYC 1.0)	Marks																																	
5 or more implementations (at least 3 with Banks)	20																																	
4 or more implementations (at least 2 with Banks)	15																																	
3 or more implementations (at least 1 with Bank)	12																																	
5 or more implementations	10																																	
4 implementations	8																																	
3 implementations	5																																	
1 to 2 implementations	3																																	
No live implementation	0																																	
41	-	Technical Evaluation Criteria	Maximum Technical score is 100. The minimum Qualification Score is 70/100.	Maximum Technical score is 100. The minimum Qualification Score is 60/100.																														

IT-SP RESOURCES

State Bank Global IT Centre,
C Wing, 2nd Floor, Tower 1, L&T Seawoods, GITC,
Navi Mumbai - 400706.