बिड संख्या/Bid Number: GEM/2026/B/8175280
दिनांक /Dated: 17-10-2026

## बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|---|---|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 04-11-2026 15:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 05-11-2026 15:00:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 90 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Ministry Of Finance |
| विभाग का नाम/Department Name | Department Of Financial Services |
| संगठन का नाम/Organisation Name | State Bank Of India (sbi) |
| कार्यालय का नाम/Office Name | Local Head Office Mumbai Metro |
| शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal | HOD Email id :cdo.lhomum@sbi.co.in<br>Buyer Email id: pramod.kumar7@sbi.co.in |
| वस्तु श्रेणी /Item Category | ANNUAL MAINTENANCE SERVICE FOR Centralised air conditioning system |
| अनुबंध अवधि /Contract Period | 1 Year(s) |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service | 5 Year (s) |
| इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required | Yes |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover | No |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover | No |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

| बिड विवरण/Bid Details | |
|---|---|
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/**Do you want to show documents uploaded by bidders to all bidders participated in bid?** | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in) |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension** | 3 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended** | 3 |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count** | 1 |
| बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled** | No |
| बिड का प्रकार/**Type of Bid** | Two Packet Bid |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation** | 2 Days |
| अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / **Estimated Bid Value in INR (Inclusive of all taxes)** | 3750000 |
| **Payment Timelines** | Payments shall be made to the Seller within **15** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC) |
| मूल्यांकन पद्धति/**Evaluation Method** | Total value wise evaluation |
| मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / **Financial Document Indicating Price Breakup Required** | Yes |
| मध्यस्थता खंड/**Arbitration Clause** | No |
| सुलह खंड/**Mediation Clause** | No |

**ईएमडी विवरण/EMD Detail**

| | |
|---|---|
| एडवाईजरी बैंक/Advisory Bank | State Bank of India |
| ईएमडी राशि/EMD Amount | 30000 |

**ईपीबीजी विवरण /ePBG Detail**

| | |
|---|---|
| आवश्यकता/Required | No |

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

**लाभार्थी /Beneficiary :**
AGM ( PREMISES & ESTATE)
State Bank of India (SBI), 5th floor, LOCAL HEAD OFFICE MUMBAI METRO,
(State Bank Of India)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

| | |
|---|---|
| एमआईआई अनुपालन/MII Compliance | Yes |

**एमएसई खरीद वरीयता/MSE Purchase Preference**

| | |
|---|---|
| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X% | 15 |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference | 100 |

**ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details**

**This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.**

1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
2. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs

having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

**एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :**

PRICE BREAK UP SHEET FOR COMPREHENSIVE AMC CENTRALIZED AC PLANT, VRF, DUCTABLE and SPLIT ACs - 1792221839.xlsx

**अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**Year of Procurement of major Centralised Air Conditioning system and its components ( for VINTAGE ):**320 Tr chiller 2018
AHU 2019, 2023
PUMP 2026 and 2018
VRF and ductable after 2021

**Specific Scope covering requirements/ guidelines of maintenance schedule for effective Maintenance of the each centralised air conditioning system:**1792221872.pdf

**Complete systemdetails such as make, model, rating etc regarding the each Centralised Air Conditioning System:**1792221876.pdf

## ANNUAL MAINTENANCE SERVICE FOR Centralised Air Conditioning System ( 1 )

**तकनीकी विशिष्टियाँ /Technical Specifications**

| विवरण/ Specification | मूल्य/ Values |
|---|---|
| **कोर / Core** | |
| Type of Centralised air conditioning system | Air-water system type centralised air conditioning system for cooling/heating purpose |

| विवरण/ Specification | मूल्य/ Values |
|---|---|
| Total Cooling Capacity | 151 to 200 Ton |
| Total heating Capacity | N/A |
| Vintage | 7 to 9 years |
| Number of On-site dedicated manpower (service engineer / system administrator) provided | 0 |
| Duty hours for dedicated manpower provided | 8 hrs/day |
| Working days in a week | 5 and half days / 6 days a week with alternate Saturday off |
| Frequency of Preventive maintenance visit | QUARTERLY |
| Condition of system ( at the time of Bidding) | Under AMC and function |
| Type of AMC | Comprehensive |
| Billing / payment Frequency | MONTHLY |
| **एडऑन /Addon(s)** | |

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

| | |
|---|---|
| क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer | No |

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / Quantity | अतिरिक्त आवश्यकता /Additional Requirement |
|---|---|---|---|---|
| 1 | Pramod Kumar | 400051,STATE BANK OF INDIA, SYNERGY, C-6, G BLOCK, BANDRA KURLA COMPLEX BANDRA EAST, MUMBAI 400051 | 1 | N/A |

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

   **Operation with manpower And Comprehensive Annual Maintenance Contract For Air-condition ing system - at State Bank Of India ‘Synergy’, Local Head Office Bandra - Kurla Complex, Ban**

**dra (E), Mumbai - 400 051.**
**Manpower : 5 NOS ( 01 Supervisor, 2 Operator, 2 Helper) Price bid break up to be uploaded in attached excel sheet only and manpower cost not to be ammneded.**

# SCOPE OF WORK

**Chiller**

**1)** Operation & maintenance of various air conditioners and minor and major repairs of the system.
**2)** Check and service all the equipment's every three months i.e. four times in a year.
**3)** Attend any numbers of complaint within 12-24 hrs from company expert.
**4)** Checking the functioning of AHU/Fan Coil units/ Pumps/Ventilation fans and motor control.
**5)** All filter cleaning to be done quarterly.
**6)** Repairing and overhauling of equipments at the sites / service station based on need.
**7)** Descaling / chemical cleaning of evaporators & condenser coils based on working parameters of the A HU and chiller.
**8)** Equipment's will be checked for its proper working readjustment if necessary.
**9)** Replacements of belts, defective/ worn out parts due to normal wear and tears.
**10)** Checking the cooling water and chilled waters for chemical composition.
**11)** Checking for starter panel/ VFDs.
**12)** Maintain the PPM Schedule.
**13)** Rewinding, lubricating, overhauling of all pumps associated with chiller pumps and motors.
**14)** Cooling tower servicing include cleaning, fills, nozzles, pipe and air washer internal. Cleaning of capita l city based every six months and fills once in a year.
**15)** Cleaning of drainpipe external to the equipment.
**16.** The maintenance service is made available even after normal working hrs and on holidays.
**17)** Gas charging of all the air-conditioning system including chiller.
**18)** Leak test of the air-conditioning if required.
**19)** Routine shut downs of the systems.
**20)** PCB for the air-conditioning system.
**21)** Maintain the log book/attendance register for chiller and pump operations at the cost of vendor.

**B) Cooling Towers**
**Inclusion**

1) Four preventive services as per checklist
2) Rewinding and repairing of motors, pulley, belts etc.
3) Repair and replacements of CT fan
4) Repairing and cleaning of nozzle/air washer pipe
5) 100% fill or replacements water quality maintain as per standard.
6) Full cleaning four times in a year
7) Proper position of float valve.
8) All Louvers are in position
9) Drive motors/ fan blades/v grooves of pulley repairs.
10) Cleaning of stainer for scales and sludge.
11) Motor bearing and other electrical parts to be repaired and replace.

**C) Pumps Inclusion.**

1) Four preventive services as per checklist
2) Replacing/repair glad packing/Mechanical seal
3) Lubricating bearings
4) Alignments of pumps and replacements coupling bus
5) Dismantling the defective pumps and fixing the repaired one.
6) Rewinding of motors and overhauling of pumps
7) Replacing pressure gage flow switch and thermometer.
8) Repairing or replacing of impellers/valve
9) Clean and lubricate all the parts
10) Clean pump strainer
11) Tightened the pump gland
12) Proper holding the valve
13) Proper function of non-return valve.
14) Operation of drive motors.
15) Proper operation of all the electrical parts and starters.
16) Checking the noise and vibration.
17) Recording the pressure at the inlet/ outlet of the pump in Kg/cm2 oe PSIG

18) Complete overhauling of the pumps units with repair and replacements of all parts.

**D) Air Handing Units Inclusion**

1) Unit and clean properly
2) Dry motor for operation
3) Condition of drive belts
4) Proper drive alignments
5) Coupling bolts and aliments
6) Starter for proper functioning
7) Overload relays
8) Proper termination of electrical cables and wires
9) Operation of thermo states
10) Operation of mixing valve/ by pass dampers
11) Condition of isolating valves.
12) Air filters cleaning by water spray
13) Cooling coil cleaning by water spray
14) Condensate tray, train and pipes cleaning
15) Lubricant motor bearing
16) Adjust the tension of drive belts
17) Lubricant the mixing valve
18) Cleaning the damper pins
19) Runs the unis and ensure the proper functioning without vibration
20) Ensure all inspection door are re fitted properly
21) Cleaning of evaporator coil with suitable cleaning agents
22) inspect the blower shaft bearing, scroll and wills
23) Clean blower wheels and scroll
24) Inspect absolute filters
25) Check operation of condensate pumps if applicable.
26) Filter cleaning once in a months.
27) Canvas connection checked, repairs and replacement if required.
28) Rewinding, lubricating, overhauling of AHU motors, fans, pumps, exhaust, fresh air HRU, and pressure fan

**B) VRF/DUCTABLE**
**Inclusion**

1.Expansion valve,

2.filling or top up of refrigerant

3.Compressor repair / replacement

4.PCB Repair/ Replacement

5.Internal control wiring and electrical parts

**ELIGIBILITY CRITERIA**

Bidders meeting the following criteria are eligible to submit their bids along with supporting documents. If the bid is not accompanied by all the required documents supporting eligibility criteria, required formats w herever mentioned, the same would be rejected:

| Sr. No. | Eligibility Criteria of the bidder | Documents to be submitted |
|---|---|---|

| | | |
|---|---|---|
| 1 | Should have successfully completed:<br><br>Three Similar works (Single work order) each one having “Annual Contract Value” not less than **₹15.0 Lakh**.<br><br>OR<br><br>Two Similar works (Single work order) each one having “Annual Contract Value” not less than ₹ **17.0 Lakh**.<br><br>OR<br><br>One Similar work (Single work order) having “Annual Contract Value” not less than **₹ 25.00 Lakh.** | Copy of the work order and work completion certificates issued by the principal Employers specifying following information relating to the works carried out during the period of last 5 year ending not later than 31/03/2026<br><br>1. Scope of work.<br><br>2. Contract value.<br><br>3. Period of the contract.<br><br>4. Satisfactory Report<br><br>(data to be submitted as per Annexure B) |
| 2 | One Similar work (Single work order) under execution / awarded having **chiller capacity** not less than **150.00 Tr.** ( The work under execution as on 30/09/2026) | Copy of the work order issued by the principal Employer specifying following information relating to the works to be carried out:<br><br>1. Scope of work.<br><br>2. Contract value.<br><br>3. Period of the contract.<br><br>(data to be submitted as per Annexure C) |
| | ***“Similar Work”*** under these clauses (2 & 3 above) shall mean works undertaken for chiller, VRF and ductable AC for Scheduled Banks, Central & State Govt. Departments/Organizations, Public Sector Undertakings. | |
| 3 | Should have a minimum average annual turnover of **₹ 25.0 Lakh** for the best three financial years out of last 4 financial years (as on 31/03/2026) | CA certificate/ Copies of audited financial statement along with profit and loss statement for corresponding years and / or certificate of the statutory auditor |
| 4 | Should have at least 10 Facilitator on payroll. | i. Copies of EPF challan paid for last 3 months ( June/July/August 2026) with details of manpower.<br><br>ii. Salary slip of 10 manpower.<br><br>iii. Wages payment details of last 3 months. |
| 5 | Should have applicable and **valid registrations** with statutory authorities, Employees Provident Fund Organization (EPFO), Employees State Insurance (ESI) Corporation, etc. | Copies of supporting documents to be attached. |
| 6 | Should have office at Mumbai / Navi Mumbai / Thane. | Valid Address Proof of the office premises. (please enclose GST or any other document issued by central/state govt) |
| 7 | Should not be under debarment / blacklist period for breach of contract / fraud / corrupt practices by any Scheduled Commercial Bank / Public Sector Undertaking / any regulatory body or regulator of any other Country / State or Central Government or their agencies / departments on the date of submission of bid for this RFP and anytime during the last three years. | Suitable declaration to this effect to be submitted on the Letter Head of the bidder duly signed by the Authorised Signatory. |

| | | |
|---|---|---|
| 8 | Authorization letter from OEM<br><br>( VOLTAS/ BLUESTAR/ DAIKIN only) | Bid specific authorization letter on letter head of the OEM with name, contact details, email i d of issuing authority to be uploaded) |

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2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**