

STATE BANK OF INDIA

TENDER NOTICE

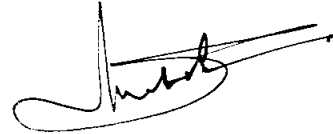
HIRING OF CASH VAN ALONG WITH DRIVER FOR CAC DHARAMSHALA

START DATE: 01/01/2026 CLOSE DATE: 10/01/2026

State Bank of India, a body Corporate constituted under State Bank of India Act, 1955 invites application in the prescribed format from reputed individual/firms to hire One (01) Fortified Cash Vans with driver for Currency Administration Cell (CAC)- Dharamshala for carrying Cash along with Bank's Official and Guards to deliver and pick Cash to / from branches/ATMs/ADWMs linked to Currency Administration Cell (CAC) Dharamshala under Two-Bid system i.e. Technical Bid and Price Bid. Interested individual/firms fulfilling the minimum eligibility criteria may apply in prescribed format which may be downloaded from the Bank's website

<https://sbi.bank.in/web/sbi-in-the-news/procurement-news>

Place – Dharamshala



Regional Manager



NOTICE INVITING TENDER (NIT) (ONLINE)

State Bank of India, a body Corporate constituted under SBI Act, 1955 having its Corporate Centre at State Bank Bhavan, Madam Cama Road, Mumbai, and one of its Local Head Office at Sector 17-B, Chandigarh and one of its Regional Business Office Dharamshala at Aman Plaza, Vill- Barol, PO- Dari, Tehsil- Dharamshala, Distt- Kangra (H.P), 176057 invites online applications through Tender Wizard <https://etender.sbi> on the prescribed format from reputed individual/firms to hire One (01) Fortified Cash Van with driver for Currency Administration Cell (CAC)- Dharamshala for carrying Cash along with Bank's Official and Guards to deliver and pick Cash to/from Branches/ ATMs/ADWMs linked to CAC. Details of the tender are given below:

1.	Name of Work	Hiring of Cash Van along with Driver for SBI <u>CAC Dharamshala</u>
2	Earnest Money Deposit (EMD)	Rs. 10,000/- (Rupees Ten Thousand only) in the form of Demand Draft issued by any Nationalized / Scheduled Bank drawn in favour of "State Bank of India payable at Dharamshala which shall be returned after successful completion of the tender.
3	Security Deposit	Rs. 50,000/- (Fifty Thousand only) per vehicle in the form Bank's STDR in favour of State Bank of India, within 7 days of date of award of contract.
4	Date for issue of tender documents	<u>01/01/2026</u> from Bank's website https://sbi.bank.in/web/sbi-in-the-news/procurement-news AND Tender Wizard https://etender.sbi
5	Last date and time of receipt of tender	<u>10/01/2026</u> Time : 16:00 hrs
6	Address at which the Bids are to be submitted	The Regional Manager State Bank of India Aman Plaza Vill- Barol, PO- Dari Tehsil- Dharamshala, Distt – Kangra (H.P) PIN- 176057
7	Date and time of opening of Bids (Technical Bids)	<u>10/01/2026</u> Time : 17:00 hrs Date and time of opening of financial bid will be announced at the time of opening of Technical bids.
8	Place of opening tenders	Regional Business Office State Bank of India Aman Plaza Vill- Barol, PO- Dari Tehsil- Dharamshala, Distt – Kangra (H.P) PIN- 176057
9	Validity of offer (Minimum)	3 (Three) months from last date of submission

		The price bid of Bidders who qualify in technical bid shall only be opened.
In case the date of opening/closing of Bids is declared a holiday, the bids will be opened/closed on the next working day at the same time. Bank has the right to accept / reject any/all bid without assigning any reasons. The Bank also reserves its right to reject any bid which, in the opinion of the Bank, is too low or unrealistic for effectively carrying out the obligations required under the terms and conditions of the tender		
<u>DISCLAIMER</u> The information contained in this Tender document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of State Bank of India (Bank), is provided to the Bidder(s) on the terms and conditions set out in this Tender document and all other terms and conditions subject to which such information is provided. This Tender invitation is neither an agreement nor an offer and is only an invitation by the Bank to the interested parties for submission of bids. The purpose of this Tender invitation is to provide the Bidder(s) with information to assist in the formulation of their proposals. This Tender invitation does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in the Tender document and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this Tender documents. No contractual obligation whatsoever shall arise from the Tender process until a formal contract is signed and executed by duly authorized officers of the Bank with the selected Bidder.		
(Signature with date and Seal of the Bidder)		

ANNEXURE – I

HIRING OF CASH VANS ALONG WITH DRIVER AT CURRENCY ADMINISTRATION CELL (CAC) – DHARAMSHALA

Dear Sir,

With reference to above, we hereby quote our product and rates in the Performa specified thereat for the captioned work as 'Annex-IV' & 'Annex-V' in two separate sealed envelopes.

1. We have read and understood all the contents laid down in the Notice for Supply of Cash Van on hire along with driver to the captioned Branch and agree to abide by them.
2. We have also noted that in case our Firm does not meet the criteria laid down in this Notice in relation to Firm credentials and/or the Cash Van proposed by our Firm is not in conformity with the Technical Specifications stipulated by you in this Notice, our bid will be summarily rejected, to which we would no objections, whatsoever.
3. We also understand that SBI reserves the right to reject any or all bids without assigning any reason thereof.

Yours faithfully,

(Signature with date and Seal of the Bidder)

ANNEXURE – II

TERMS AND CONDITIONS

1. PREQUALIFICATION FOR FIRM / INDIVIDUAL

- a. The private Security Agency/Firm/ Company providing armed guard should be registered and shall have valid license under the Private Security Agencies (Regulation) Act 2005 (PSARA) for Himachal Pradesh.
- b. The Firm/Individual should be in the business of supplying cash vans to the Banks for at least 7 years or more.
- c. The make of the vehicle should not be earlier than 2024
- d. The Firm/Individual should have at least one running contracts with Public Sector/ Private Sector Commercial Banks for similar line of activity
- e. The agency/ Firm/ Company must have PAN/GSTIN Number and have complied with applicable statutory provisions. The Agency / Firm / Company should be registered with the Polica and State Regulations as per the relevant orders in respect of cash van services.
- f. The Firm/ Company should comply with all the labour laws, Rules, Regulations, RTO, ESIC, PF of concerned States and Central Government.
- g. The Firm/ Company should have experience of at least (07) seven years of providing similar services to Banks, Financial Institutions, RBI or other Organisations in the field of cash remittance/management. **(Experience certificates and performances certificates to be attached).**

Specifications for specially designed & fabricated cash van: -

1. It should be an LCV (Light Commercial Vehicle) with an Engine capacity of not less than 2200 CC, preferably Turbo charged.
2. Vehicle should be in excellent working condition.
3. Ground Clearance – Not less than 190 mm.
4. Vehicle should accommodate minimum 1+4 passengers (factory built).
5. Vehicle should have four (04) doors for driver / passengers and one separate door for cash cabin.
6. All doors to have independent locking system from inside and outside.
7. Should have tubeless tyre including Stepney
8. Complete tool kit containing jack and handle and tools to open wheels and minor repairs.

9. Factory fitted air conditioner.
10. Body should be of a sheet metal of minimum 19 Gauge, however the floor should be of minimum 16 Gauge checkered plate.
11. There should be at least 4 iron eyelets on cash cage floor, of sufficient diameter (say 22.5") bolted to the chassis from below. The eyelets should be spaced in a way so as to accommodate multiple cash box stacks in the cash cage.
12. There should be 2 rows of seats in the driver's cabin, front row for driver and one Bank Guard (co-driver) and the rear row for one armed guard and 2 other staff.
13. Cash cage compartment should have door and grill gate.
14. The entrance of the cage should be from the left side of the van and rear should be completely closed.
15. Locking arrangement: One internal lock and 02 pad lock at the door of cash cabin.
16. All windows and wind screen should have wire mesh protection (of not more than 1 square inch) Each Window mesh should have a circular port – hole of dia. 6 inches for use of weapon.
17. It should have mobile charging facility.
18. Driver's antecedents must be verified by the police and he should be personally introduced by the Vendor to the Branch Manager and Transport Manager along with his driving license, antecedents and latest police verification.
19. The vehicle with driver will be made available to the concerned Currency Administration Cell (CAC) from 9.00 a.m. to 7.00 p.m.
20. The Bank will also be within its right to use the vehicle beyond contracted working hours or on weekly off days/ holidays etc., for which, the extra payment shall be made for extra utilization.
21. The owner of the vehicle(s) will arrange for the monthly / periodical servicing / maintenance, at his own cost, only on weekly off days / holidays.
22. The vehicle will be used for 2000 Km in a month; however, the Bank will have every right to use the vehicle beyond 2000 Km in a month.
23. In case the vehicle is used for less than 2000 Km in a month, the lesser consumption will be rolled over to next months. Such surplus km on account of lesser use in a month will be permitted to be consumed any time in next 12 months. Thereafter, this leverage will lapse automatically.
24. The monthly vehicle hiring charges to include the cost of the driver, cost of fuel, oil, coolant, battery, tubeless Tyre and spare – parts etc. i.e. all inclusive.

25. All taxes levies, penalties, challan etc. by the law enforcing agencies or Govt. Agencies etc will be at owners cost.
26. The owner will have to make a standby arrangement for the vehicle and the driver, which can be verified at any time, by the Bank's functionaries.
27. The owner will have to provide to the Bank his / her / their KYC documents with Police report and PAN / TAN No. beside the duly verified copies under noted documents.:-
- a) Police Verification Report(s) of the driver (s).
 - b) Registration of the vehicle (s).
 - c) Proof of residence of the driver(s).
 - d) Pollution Control Certificate(s) of vehicle.
 - e) Insurance of the vehicle(s) / driver(s).
 - f) Driving license of the driver(s).
 - g) Fitness certificate of the vehicle (Every Year).
28. The driver(s) will have to wear proper uniform, which will be provided by the owner.
29. The owner will be required to submit monthly bill by 3rd of succeeding month.
30. The monthly hiring charges will be paid by the Bank's after deduction of TDS / other Govt. Levies / taxes at the prescribed rates on production of related invoice within 7 days.
31. The vehicle(s) to be hired will have under-mentioned provisions / modifications at owner cost.
- > Separate chamber for keeping cash boxes with two hooks for chaining the boxes.
 - > Provision of light in the cash chamber.
 - > Affixing of rolling shutter with locking provision to shut and lock the cash chamber.
 - > After the rolling shutter the van should have door (preferably double door) to shut and lock the cash chamber area (ensuring double security).
 - > Cash cage compartment should have door and grill gate.
 - > The entrance of the cage should be from the side of van and rear should be completely closed.
 - > One internal lock and 02 pad locks at the door of cash cabin.
 - > Emergency alarm system with duly concealed two switches – one with the driver and the other with the guard near the back seat.
 - > Provision of AIR Conditioning
32. Entries in Log Book(s) will have to be got authenticated on day-to-day basis, from the Branch Manager of the concerned Currency Administration Cell.
33. Bank may not be able to provide any overnight parking facility, Owner to arrange for the same at his own cost.
34. No increase in hiring charges will be considered during the tenure of the contract. Therefore, due calculations should be taken into account for inflation of fuel charges or all other expenses.

35. Vender shall deposit security Money of Rs.50000/- per vehicle by Demand Draft on a scheduled Bank only in favour of State Bank of India payable at Bengaluru.
36. The Agreement will be initially for a period with 03 years with annual review, with a clause that in case the Bank's not satisfied with the services extended, it will have the right to terminate the contract by giving one month notice.
37. The vehicle are to be provided within 15 days of receiving the work order from the Bank, otherwise, the tender/order will be cancelled and security Deposit will stand forfeited.
38. GPS System has been installed by the vender and no extra payment for the GPS System shall be paid by the Bank.
39. In absence of Bank's Messenger Cash Van Driver will lift the Cash Box for the Branches. He shall be paid halting allowance as payable to Bank's Messenger for more than eight hours of work and half of the halting allowance as payable to Bank's Messenger will be paid for less than eight hours of work.
40. GST, if any, will be reimbursed on actual basis on production of related invoice.
41. The parties to this Agreement shall have a right to terminate this Agreement at any time, by giving not less than 90 days prior written notice of the intention to do so, to the other party.
42. Necessary endorsement of RTO for modification/seating capacity is needed in the RC book. The cash van will have RTO passing, Commercial Goods Carriage permit for commercial activity as required by the bank.
43. Provision of Fastag will be done by the Firm/ Individual; the actual cost on payment of Toll Tax will be reimbursed by the Bank on monthly basis against production of Receipt / statement of Fastag account.

INSTALLATION OF CCTV SYSTEM IN CASH VANS

Cash Vans must be provided with the CCTV system with GPS and 30 days recording facility and 03 cameras.

2. Installation: CCTV system with GPS should be installed in the cash van in such a way that it provide maximum coverage and also ensure safety of the system. Following is a suggested layout:-

(a) Cameras: Depending upon the size of the cash van, 3 CCTV cameras may be installed so as to cover the following locations: -

- i. Inside cabin (where cash is stored)
– 01
- ii. Rear of the vehicle - 01
- iii. Front of the vehicle – 01

(b) Digital Video Recording (DVR) & Monitor:- DVR should be so located inside the driver cabin that it is hidden from the public view but at the same time there is convenience of handling / viewing the screen by the cashier / guard.

(c) Wiring: - All wire must be put in conduit pipes (preferably aluminium) fitted with the body of the vehicle.

(d) Power Supply: - CCTV system functions on 12V DC. The power supply to the system should be provided from the vehicle itself.

3. Specification of CCTV System: - The CCTV System is very fast evolving equipment with a very high degree of the obsolescence; hence, fixing the specifications would be detrimental to the Bank interests.

(a) Colour IR Dome / Bullet Cameras: - Within built self illuminating LEDs with minimum of 20 mtrs range for outer cameras and 05 meters for inside camera.

i. Minimum – 3 MP.

ii. Varifocal Lenses – 2.1 to 3.6 mm.

iii. Minimum Light – 0.1 Lux. iv. 1/3 "Super HAD CCD (Sony). v. Auto Iris.

(b) DVR (Dahua/HIKvision): - Should have provision to fit in the Vehicle and following features:-

i. All Channels D1 (CIF-2) playback and recording.

ii. Compression H. 264 /MPEG4 (10 AVC). iii. Hard disk Minimum 2 TB – SATA 2 complaint. iv. Recording Mode–Real time, Manual, Scheduled, Motion Detection with Alarm for all modes.

v. Minimum acceptable recording storage: 30 days.

vi. FIFO (First in First Out) auto over write facility.

vii. USB support – minimum 2 ports.

viii. Hybrid Solution integrating Analogue with Digital Signal.

ix. AVI content Playback, copy and print facility.

x. Pre & Post Recording Facility.

xi. Video Loss Message on Screen.

xii. Date & Time Stamping.

xiii. Language support: - English is MUST.

xiv. Certification – FCC and UL/ CE. xv.

Communication Ports – RS 485; RJ – 45.

xvi. Vibration Proof and suitable for vehicle mounting.

(c) Cables:-

i. Video Cables: RG- 6.

ii. Power Cable: ISI marked.

(d) Hooter for security purpose.

(e) One first aid box with adequate first aid kit shall be fitted near driver's seat.

(f) One ABC type (stored pressure) 2 kg fire extinguisher shall be provided near driver seat.

4. The specifications mentioned above are minimum expected as approved by the Bank. It is advisable to review these specifications, periodically.

(Signature with date & Seal of the Bidder)

Camera Compliance		
Camera		DH-HAC-HDBW2241FP-M-A
Image Sensor	1/2.8" CMOS	
Effective Pixels	1920(H)×1080(V), 2MP	
Scanning System	Progressive	
Electronic Shutter Speed	PAL: 1/4s~1/100000s	
	NTSC: 1/3s~1/100000s	
Minimum Illumination	0.004Lux/F1.6, 30IRE, 0Lux IR on	
S/N Ratio	More than 65dB	
IR Distance	Up to 20m (66feet)	
IR On/Off Control	Auto / Manual	
IR LEDs	8	
Lens		
Lens Type	Fixed lens / Fixed iris	
Mount Type	Board-in	
Focal Length	3.6mm (2.8mm Optional)	
Max Aperture	F1.6	
Angle of View	H: 86.9° (110°)	
Focus Control	N/A	
Close Focus Distance	1200mm (500mm)	
	47.2" (19.7")	
DORI Distance		
Note: The DORI distance is a "general proximity" of distance which makes it easy to pinpoint the right camera for your needs. The DORI distance is calculated based on sensor specification and lab test result according to EN 62676-4 which defines the criteria for Detect, Observe, Recognize and Identify respectively.		
	DORI	Distance
	Definition	
Detect	25px/m	2.8mm: 39m(128ft)
	(8px/ft)	3.6mm: 55m(180ft)
Observe	63px/m	2.8mm: 15m(49ft)
	(19px/ft)	3.6mm: 22m(72ft)
Recognize	125px/m	2.8mm: 8m(26ft)
	(38px/ft)	3.6mm: 11m(36ft)
Identify	250ppm	2.8mm: 4m(13ft)
	(76px/ft)	3.6mm: 6m(20ft)

Pan / Tilt / Rotation	
Pan/Tilt/Rotation	Pan: 0° ~ 60°
	Tilt: 0° ~ 90°
	Rotation: 0° ~ 360°
Video	
Resolution	1080P (1920×1080)
Frame Rate	25/30fps@1080P, 25/30/50/60fps@720P
Video Output	1-channel BNC HDCVI high definition video output(Aviation connector)
Day/Night	Auto (ICR) / Manual
OSD Menu	Multi-language
BLC Mode	BLC / HLC / WDR
WDR	120dB
Gain Control	AGC
Noise Reduction	2D / 3D
White Balance	Auto / Manual
Smart IR	Auto / Manual
Certifications	
Certifications	ECE (EN55032, EN55024, EN50130-4)
	FCC (CFR 47 FCC Part 15 subpartB, ANSI C63.4-2014)
	UL (UL60950-1+CAN/CSA C22.2 No.60950-1)
	EN50155 (EN50121-3-2, IEC61373)
	IP6K9K
	EN45545
Interface	
Audio Interface	1ch in & Built-in Mic
Aviation Connector Interface	1-power
	2-video ground
	3-power ground
	4-video
Eelectrical	
Power Supply	12V DC ±30%
Power Consumption	Max. 3.6W
Environmental	
Operating Conditions	-40°C ~ +60°C (-40°F ~ +140°F) / Less than 90% RH
	* Start up should be done at above -40°C (-40°F)

Storage Conditions	-40°C ~ +60°C (-40°F ~ +140°F) / Less than 90% RH
Ingress Protection & Vandal Resistance	IP67 & IK10
Construction	
Casing	Aluminium
Dimensions	Φ106mm×50.3mm (Φ4.17"×1.98")
Net Weight	0.31kg (0.68lb)
Gross Weight	0.45kg (0.99lb)

m-DVR Specification

S. No.	Parameter	M-DVR having up to 4 CCTV cameras	Compliance
1	Video Format	PAL	
2	Number of Video Inputs	4 Channels	
3	Number of Video Outputs	1	
4	Video Compression Standards H.265	H.265	
5	Audio Compression Standards G.711	G.711 and G.726	
6	Number of Streams	Dual streams, both streams independently configurable for each camera resolution and frame rate	
7	Recording Resolutions	4CIF/2CIF/CIF/QCIF (can be set independently for each channel for both streams)	
8	Alarm Sensors	Minimum 4 inputs 2 outputs	
9	Storage	1 TB, 2.5" SATA Hard Disk Drive or Solid State Drive with suitable and vibration mechanism.	
10	Recording Modes	Normal, Schedule based, Alarm triggered, Motion detection.	
11	Power Input	8 to 32 volts, spike/surge protection	
12	Power Output	Regulated power to CCTV cameras and Microphones.	
13	Working Temperature	~ 10 to 60 degree Celsius or better	
14	Working Humidity	0% to 95% relative humidity noncondensing or better	
15	Network/Communication	LAN- 1 RJ45 interface	
16	Interfaces	Wi-Fi- Built-in 3G/4G module, supporting both 3G and 4G, GPRS, TCP/IP	
17	External Interfaces	1 USB 2.0	

18	LED Indicators	Power, Recording, 3G/ GPRS Network	
19	Date Transfer on 3G and 4G/GPRS	In case the vehicle moves to an area where 3G coverage is not present, the m-DVR will automatically shift to GPRS (2G) connectivity to send the health status data.	
20	GPS MODULE	In addition to m-DVR should have inbuilt GPS Module, capable to provide video with GPS Coordina	
S. No.	Parameter	Recommended Specs	
1	Type	Analog Color Camera STARLIGHT ANALOG CAMERA	
2	Video Format	PAL	
3	Lens	Fixed 3.6 mm	
4	Camera Resolution	better	
5	Image Sensor	1/3" CCD or better	
6	Minimum Illumination	0.01 Lux at F1.2 with IR Off	
		0.0 Lux with IR On.	
7	Shutter Time	1/50 sec to 1/100.000 sec	
8	Infrared Capability	Built-in Infrared LEDs with range of minimum 20 meters auto Day/Night	
9	Camera Ruggedness	Rugged, vibration, shock and tamper proof housing, vibration resistance equivalent Shock resistance as per	
10	IP Rating	IP66 , IP67	
11	Operating Temp	~ 10 to 60 degree Celsius OR better	
12	Operating Humidity	0% to 95% RH	
13	Audio	Built-in Microphone or separate microphone	
14	Image Enhancement	Automatic Gain Control, Wide Dynamic Range (WDR) and automatic Backlight Compensation (BLC)	

15	Input Power	Power from Mdv	
16	Motion Detection	Automatic Motion Detection	

MXVR Compliance DHI-MXVR4104-GFW		
Video and Audio		
Analog Camera Input	4 HDCVI/AHD/TVI/CVBS cameras	
IP Camera Input	4 IP cameras (extendable via PoE switch)	
Video Compression	H.265/smart H.265/H.264/smart H.264	
Dual-stream	Support (up to D1 encoding for sub stream)	
Video Frame Rate	PAL: 1– 25 fps	
	NTSC: 1 – 30 fps	
Video Output	1-ch CVBS; 1-ch VGA	
	Output resolution: 800×600/1280×1024	
Display Split	1/4/8/9	
Audio Compression	G.711A/G.711U/PCM	
Network		
Band	Eurasian Version	Latin American Version
	LTE-FDD: B1/3/5/7/8/20	LTE-FDD:
	LTE-TDD: B38/40/41	B1/2 /3/4/5/7/8/28
	WCDMA: B1/5/8	LTE-TDD: B40
	GSM/EDGE: B3/8	WCDMA: B1/2/4/5/8
		GSM/EDGE: B2/3/5/8
Tx Power	Frequency Bands	Max. Tx Power
	GSM850/EGSM900	33 dBm ±2 dB
	DCS1800/PCS1900	30 dBm ±2 dB
	WCDMA bands	23 dBm ±2 dB
	LTE bands	23 dBm ±2 dB
Wi-Fi Frequency	2.4 GHz	
Wi-Fi Protocol	802.11 b/g/n	
AI		
DSM	Supports drowsy driving, distracted driving, calling, no driver, wearing IR blocking sunglasses, smoking, lens tampering a alarms.	
ADAS	Supports Lane Departure Warning, Forward Collision Warning and Headway Monitoring Warning.	
BSD	Supports human, motor vehicle, and non motor vehicle detection and warning.	
Face Recognition	Supports face attribute detection and face comparison.	
Recording Playback		
Recording Priority	Manual recording > alarm recording > motion detection recording > Timed recording	
Recording Playback	1/4 channels	
Backup	HDD/SSD, USB flash drive and network backup	

Storage	
HDD/SSD	1 × HDD/SSD (up to 2TB)
Heat Dissipation	Built-in fan cooling
SD card	1 × SD card (up to 256GB)
Alarm	
General Alarm	Motion detection, video loss, video tampering, local alarm, camera offline

Abnormal Alarm	No HDD, HDD error, insufficient capacity, illegal login, battery low voltage, high temperature, rollover, collision, over spe speed, rapid turn, rapid speedup, sharp brake, network security exception, ACC off
Alarm Linkage	Log, record, snapshot, tour, buzzer, email, alarm output
Sensor	
Gyroscope	Supports event detection and alarm such as rollover, collision, rapid speedup/slowdown/turn.
External Interface	
Alarm Input	9 channels (Alarm 1–8 are local alarm input, Alarm 9 is pulse input)
Alarm Output	2 channels (1 relay out, 1 controllable 12VDC 0.5A out)
Audio Talk	Support
Pickup	1-ch, the audio will be overlaid on the first channel
RS-232	3
RS-485	1
CAN	N/A
USB	Front panel: 2 × USB 2.0
	Rear panel: 1 × USB 2.0 from EXTEND port
Network Port	Front panel: 1 × 10M/100M RJ45
	Rear panel: 1 × 10M/100M 6-pin aviation connector
Satellite Positioning	GPS/GLONASS
General	
Power Supply	6–36 VDC
Power Consumption	8.4 W (without peripheral)
	Low power consumption: < 0.1W
Gross Weight	2.83 kg (6.24 lb) (with packages)
Product Dimensions	180 mm × 190 mm × 50 mm (7.0" × 8.7" × 2.0")
Packaging Dimensions	308 mm × 293 mm × 123 mm (12.1" × 11.5" × 4.8")
Operating Temperature	–30 °C to +70°C (–22 °F to +158 °F)

Operating Humidity	10% – 90%
Operating Altitude	5000 m
Installation	Embedded or bracket installation
Certifications	CE/FCC/E-mark/EN50155

Make.— The cash van shall—

(i) be a Light Commercial Vehicle, with an engine capacity of not less than 2200 CC, preferably turbocharged;

(ii) be not more than seven years old;

(iii) have tubeless tyres;

(iv) have a ground clearance of not less than 190 mm; and

(v) accommodate minimum of five passengers.

(b) Layout.— The cash van shall have the compartment for storing cash, physically separated and locked from the passenger

compartment unit;

(c) Cash compartment security.— (i) The cash compartment should be inaccessible from outside the van unless operated

internally through manual or electronic lock and cash compartment is specially reinforced with steel with only one door and grill gate;

(ii) the entrance of the cash compartment shall be from the rear side to ensure proper visibility, operational feasibility and

CCTV surveillance;

(iii) all windows and wind screen shall have wire mesh protection of not more than one square inch and each window mesh

shall have a circular port-hole of six inches diameter for use of weapons;

(iv) the panic switches for operating the hooter are available with the driver and other occupants.

(d) Cash box security.— Each of the cash boxes shall be secured to the floor with separate chains and have locks that can be opened or locked only by using separate keys kept with different custodians and cash for each bank shall be carried, preferably, in a separate box with the name of the bank written on it.

(e) Other security features.— (i) The cash van shall be provided with a small CCTV system with at least 30 days recording facility and three cameras installed in front, rear and inside of the cabin.

(ii) A security alarm with GSM based auto-dialer shall be provided with a motorised siren.

(iii) The cash van shall be equipped with hooter, fire extinguishers and emergency lights to ensure quick reaction in case of an Attack.

Vendor to furnish certificate along with the monthly bill that -

1. Security alarm with GSM based auto-dialer is functional.
2. Hooter is functional
3. GPS is functional
4. CCTV is functional with 30 days recording.

OTHER TERMS AND CONDITIONS

1. The Company / Firm shall provide Cash Vans (not older than two years from the date of signing the agreement), built as per Bank's specifications with trained and expert driver possessing valid driving licenses for cash movement and will endeavour to operate the services efficiently. The identified Company/firm will be under obligation to provide the cash can duly fabricated within three weeks time, failing which a penalty will have to be paid by the firm for a maximum of 15 days. Thereafter, Bank will be at liberty to double the penalty amount or engage another cash van and the agency have no right to be considered in re-tendering exercise.
2. The cash van should be specially fabricated as per the bank's laid specifications as per the Annexure 'A' (**Technical specifications for specially designed and fabricated Cash Van**).
3. The van will always be kept and maintained in serviceable condition at Company's own cost. It will report to the Bank as and when specified by the authorised official of the Bank in a state of road worthiness.
4. Any charges for fuel, oil lubrications and maintenance shall be borne by the Company within the monthly charges being paid.
5. Any registration, insurance, vehicle pollution certificates, taxes, toll tax and road tax etc. will be arranged by the Company at its own cost. The driver will carry all original documents in the vehicle. A photocopy of these documents will be handed over to the authorised official of the Bank. All such documents will be renewed well in time by the Company at its own cost.
6. In case of any breakdown of vehicle on account of any reason whatsoever, another such one will be arranged by the Company without any delay/any extra cost/overtime payment.
7. An experienced driver with valid driving license (preferably an Ex-Serviceman) will be provided with vehicle by the Company within the monthly charges being paid. The driver will be the employee of the Company and Bank will have no liability towards his salary, PF or any other statutory liability if any, in any respect. The Company will deposit or pay all type of statutory dues of the driver etc. Firms /Company further ensure that the employees so engaged in providing services to the bank are being paid at least minimum wages as applicable in the state /UT The proper police verification will be carried out

- by the Company to Bank's satisfaction and a copy of his verification along with his identity (with photo) be handed over to the Bank official/ Police station(s), if required.
8. The Company shall be responsible for proper behaviour and conduct of the driver.
 9. Any change in the driver will be communicated to the Bank's authorised official well in time and Company's representative come personally to intimate the change along with the driver. The Company's representative should be known to the Bank and shall carry identity card of the Company duly authenticated by the owner of the Company. A standby driver be identified for this purpose and his Police verification must be available on record.
 10. The driver will have valid driving license and the Identity Card and shall carry on his person while on duty. The driver also must know how to tackle and rectify minor fault(s) of routine nature. The driver should always be in good health.
 11. The Company shall get the Police Verification of driver & other staff, if applicable and forward the copies to this Office before commencement of contract.
 12. The vehicle will normally be engaged for banking hours (08 hours per working day). Extra hours, as and when required by the Bank, will be paid as per clause 14.
 13. The vehicle shall report on time to the Bank's authorised official at designated place and shall leave when released by him.
 14. The vehicle will be used by the Bank upto fixed meter age (Kms) a month(*to be decided at time of tendering*) on all working days within the monthly charges. If the total distance exceeds the stipulated limit a sum of Rs.@ Rs..... per km(*to be decided at time of tendering*) for extra km will be paid. Charges for extra hours @ Rs..... per hour will be paid (**To be decided at time of tendering**) . Counting of Kms will start when the vehicle reports to Bank and end when the Bank releases the vehicle for the day. Charges for out of station, overnight duty shall be Rs..... (***to be decided at time of tendering***) per night over and above as stated above, **Monthly Charges given above** is inclusive of all taxes including Service Tax.
 15. A proper log book will be maintained by the Company, with columns like Sr. No., Date, Time reported, Time released, Kms reading, reporting time, released time, total kms run, place where the vehicle went to, signature of the driver and the Bank's official. Copy of logbook shall be attached with the bill for scrutiny.
 16. The Bank has the authority to call the vehicle on Sunday/holiday and at odd hours, if required and will be paid for as per clause 14.
 17. The Bank can utilize the vehicle for any purpose other than cash and can send outside Centre at its own discretion.
 18. The cash van shall be insured comprehensively. However, the Bank will arrange insurance of cash in transit.
 19. Any problem arising on account of Police, transport authorities etc. shall be dealt by the Company at its own cost.
 20. The employee of the Company, for this service, will at no point of time claim to be employee of the Bank.
 21. It shall be the total responsibility of the Company to manage said services i.e. cash van, driver, standby cash van for emergencies etc. in professional and smooth manner.
 22. The Company shall cover its personnel, deployed on cash remittance duty, for personal accident, fidelity and death whilst performing the duty. There will be no responsibility of the Bank for any type of civil, criminal or of any claim in case of any accident or any other crime towards the Company, driver or third party. The driver or Company will be liable for any damage, claim, penalty or punishment in this regard.

23. Adequate supervision will be provided by the Company to ensure correct performance of the said services in accordance with the prevailing assignment instructions agreed upon between the parties. If the Company fails to provide satisfactory service or discontinue the service before the expiry of above agreement, earnest money held security deposit amount with the Bank will be forfeited.
24. All necessary reports and other information will be supplied on mutually agreed basis and regular meeting will be held with the client.
25. The Company shall take proper and reasonable and adequate precautions to preserve from loss, deduction, waste or misuse areas of responsibility given to them by the Bank and shall not lend to any person or Company any of the effects or assets of the same under its control.
26. The agreement will be carried out between the CAC centre and the Firm/ Company and the contract shall be valid for a period of 24 months and may be extended further as mutually agreed, subject to satisfactory services.
27. The agreement shall be binding for two years from the date of execution. However, the bank may, for any reasons, discontinue the arrangement/ agreement earlier by issuing one month advance written notice to the Head office of the empanelled firm/company. The firm/company may also terminate the arrangement/agreement by giving two months advance written notice to the concerned Zonal Business Office/Regional Business Office/CAC Administrative Cell. The termination of the agreement, as aforesaid, shall not absolve the firm/company's liability regarding services already entrusted to them or any other claims lodged/ to be lodged in terms of the clauses as mentioned elsewhere in the terms and conditions.
28. The Bank reserves its right to discontinue the services without assigning any reason whatsoever in the interest of Bank by giving one month notice.
29. The Company will ensure that its staff/driver shall not at any time, without the consent of the client in writing, divulge or make known any trust, accounts, matters or transactions undertaken or handled.
30. No hike on account of fuel, oil, lubrications shall be given by the Bank within the period of contract. It shall only be considered at the time of renewal of the contract, if any, between both the parties as mutually agreed upon.
31. The contract shall be signed on a stamp paper as applicable and all expenses on this account shall be borne by the Company.
32. In case the van/driver fails to turn up on any working day, a penalty @ Rs..... (double the daily amount paid or pro-rata basis) will be charged(*to be decided at time of tendering*) .
33. 5% amount shall be deducted from the total billing (less service tax) and deposited in a Saving Bank account with the Bank every month in the name of the Company (in lien with the Bank) and subject to the instructions of the Bank to adjust / recover any amount from the company, the same will be returned/released to the Company after 24 months or completion of agreement.
34. The Company shall do and perform all such cash van services acts. Matters and things connected with the administration superintendence and smooth conduct of the above arrangements, as per the directions enumerated here in and in accordance with such directions, which the client may from time to time issue and which have been mutually agreed upon between the two parties.

35. No person, other than the one/s authorised by the Bank and/or party of the first part shall be allowed to travel by the said vehicle/s regardless of whether or not the vehicle is carrying cash at the relevant point of time.
36. That the Company shall allow the Bank to let Bank's Cashier and other staff members, as required by the Bank, to accompany the cash remittance.
37. The Bank will pay the rent/hire money for the cash van to the Company after the last working day of every month within one week of production of the bill.
38. That in case the Bank is of the opinion that the vehicle or services provided by the Company are not satisfactory or upto the mark, or the Company commits any breach or violation of any term or condition of the agreement, then the Bank shall be entitled to withhold and deduct the amount or part thereof of the payments due and payable to the Company, besides terminating the agreement by giving the prior notice of 30 days to the effect.
39. Originals of all the documents attached to be produced on Bank's demand.
40. The Firm who are under arbitration/ litigation with our Bank or have been black listed/ de-listed/ de-panelled by any Government/ Semi Government/ Nationalised Public Sector Banks/ Public Sector Undertaking (PSUs) / Financial Institutes (FIs)/ Corporate Offices will not be considered for Empanelment. **A stamped AFFIDAVIT to this effect duly attested by Notary/ Magistrate shall be submitted to this effect along with the application.**
41. That the firm/Company shall not be allowed sub letting of contract to another firm/company after the empanelment.
42. Force Majeure clause will be applicable for continuing default.
43. That the Firm/company will have to submit the BCP (Business Continuity Plan) to the respective Zonal Business Office/Regional Business Office/ CAC Administrative Office on the same day of contract in case of mass absence/ strike by the employees, vehicle (s), off road etc.
44. Penalty will be imposed by the respective Zonal Business Office/Regional Business Office/CAC Administrative cell for which the cash van hired, it may forfeit (partially or fully) security amount for nonadherence to terms and conditions of the contract.
45. For any disputes between the parties, the court at Chandigarh shall have exclusive jurisdiction to decide the matter.

Owner/Authorised Official

Company/Firm supplying cash van

(with seal)

Name:

Contact No.

Place:

Dated:

ANNEXURE– III: BIDDER's PREQUALIFICATION

S.N.	Particulars	Particulars	Supporting Documents
1	Name of firm / Individual		
2	Well established Office	Address:	Photocopy of Address Proof:
3	Supply of cash van on hire to Banks for last 2 years	Bank : Branch : Period :	Photocopy of Certificate from Bank(s) for satisfactory supply of cash van on hire between 2023 – 2025 and copy of order of running contract with Public Sector/ Private Sector Commercial Banks
4	Make of Vehicle	Year:	Photocopy of Registration Certificate from applicable RTO
5	Valid PAN Number		Photocopy of PAN Card
6	Valid GST Number		Photocopy of GST Registration Number

7	Earnest Money Deposit	DD No..... Bank	Original Demand Draft
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(Signature with date & Seal of the Bidder)

ANNEXURE– IV PART-A (TECHNICAL BID)

S.No.	Particulars	Bidder's Response (All field are necessary)
1	Name of firm / Individual	
2	Address for communication	
3	Phone No. & Mobile No.	
4	PAN No.	
5	GST No.	
6	Past experience in the cash delivery van	
7	Brand of vehicle (Company) (Attached self attested RC Book copy)	
8	Model of the vehicle with Date of Passing	
9	Seating Capacity (Driver + x)	
10	Engine capacity (in cc)	
11	Turning Radius (meters)	
12	Ground clearance (mm)	

(Signature with date & Seal of the Bidder)

ANNEXURE – V PART- B (PRICE BID)

<u>N0</u>	<u>Particulars</u>	<u>Rate for 2000 Km (Fixed Km)</u>
1	Monthly Fixed Charges for Fixed Km with air- conditioning per vehicle	Rs.....
2	Monthly Fixed Charges for Fixed Km without air- conditioning per vehicle	Rs.....
3	Charges per KM for running above Fixed Km in a month with air- conditioning per vehicle	Rs.....per Km
4	Charges per KM for running above Fixed Km in a month without air- conditioning per vehicle	Rs.....per Km
5	Charges per hour for use of the cash Van beyond contracted hours or on weekly off days / holidays per vehicle (this charge is over & above the kilometre reading)	Rs.....per Hour

Note: Rates to be quoted excluding GST. GST (if applicable) will be paid by bank. Any other taxes related to vehicle will be borne by Vehicle owner. All above information is compulsory. If same is not fulfilled, price bid will be rejected without any reason.

(Signature with date & Seal of the Bidder)

GENERAL CONDITIONS

- a. The Bid should be in a sealed envelope bearing name & address of the Firm/Individual submitting it. This Sealed bid should contain the following:
 - i. Forwarding letter (Annexure-I)
 - ii. Terms & conditions (Annexure-II)
 - iii. The Firm/Individual's prequalification form (Annexure- III)
 - iv. Sealed Envelope containing Technical Bid (Annexure- IV)
 - v. Sealed Envelope containing Price Bid (Annexure- V)
- b. Submission of bid as per NIT. All the submissions including the brochures of the quoted cash van shall become the property of the Bank.
- c. No Bid will be received / accepted after last date & time.
- d. Each page of the enclosures of the Bid i.e., Annexure-I to Annexure V will have to be signed with date and seal of the Firm/Individual. Bid documents are required to be signed by the authorized person submitting the same in token of his/their having read and understood the contents of this Notice.
- e. Bids received unsigned and/ or in non-sealed envelopes and/ or without the Earnest Money Deposit/Tender Processing Fees and/or beyond the stipulated date and time will be summarily rejected.
- f. In case the Bid is signed by an authorized signatory, letter of authority attesting the signatures of the authorized signatory should also be enclosed with the forwarding letter.
- g. Text of the Annexure being enclosed in the Bid should not be altered. Firm/Individual's credentials as required in Annexure-III, Technical data of Cash Van offered as required in Annexure-IV and Price quote as required in Annexure-V should be in exactly the same format as given in the Annexure. If the Bid is submitted in any other format, it is liable to be rejected.
- h. Technical Bid should be submitted on the format provided at Annexure-IV, in an exclusive sealed envelope, super scripted "TECHNICAL BID FOR SUPPLY OF CASH VANS". The Firm/Individuals will have to enclose technical details / pamphlet(s) / literature of the quoted cash van in support of their conformity to the laid down technical specifications along with technical Bid.
- i. Price Bid should be submitted on the format provided at Annexure-V, in an exclusive sealed envelope, superscripted "PRICE BID FOR SUPPLY OF CASH VANS". Prices should not be revealed in any part of the Bid other than the price Bid. The prices quoted should be valid for minimum 90 days from the date of submission of the Bid.

Both envelopes shall be placed in a large envelope super-scribing "Tenders for Supply of Cash Vans" at the following address:

The Regional Manager
State Bank of India
Aman Plaza
Vill- Barol, PO- Dari
Tehsil- Dharamshala,
Distt – Kangra (H.P)
PIN- 176057

- j. Bid form must be filled in English and all entries must be made by hand written in pen (ball pen/ink). If any of the documents are missing or unsigned, the Bid will be considered invalid.
- k. Bids with corrections and /or over-writing are liable to be rejected, if these are not authenticated by the authorized signatory.
- l. Bids in which any of the prescribed conditions are not fulfilled or incomplete in any respect are liable to be rejected.
- m. One authorized representative of the Firm/Individual or the Firm/Individual himself may be present during the opening of the Bid. Documents relating to Firm/Individuals credentials, as required at Annexure II and literature of the quoted cash van should also be brought along. Technical queries of the Committee will also have to be answered to its satisfaction.
- n. Technical Bid will be opened only if the Firm/Individual's credentials meet the prequalification conditions laid down by the Bank at Annexure- II. Price Bid will be opened only if the Firm/Individual's credentials and technical specifications of the quoted cash van meet the requirements laid down in this Notice.
- o. The Earnest Money of all The Firm/Individuals shall be returned after successful completion of the tender.
- p. The Bank reserves the right to reject any or all Bids without assigning any reasons whatsoever. The Bank also reserves the right to change or modify any terms & conditions, specifications at a later date/during the process of Bidding / actual hiring of the Cash Van.
- q. The right of acceptance or rejection of a Bid will rest exclusively with the State Bank of India, which does not bind itself to accept the lowest Bid, and reserves to itself the authority to reject any or all of the Bids received and to place order on any Firm/Individual without assigning any reason.
- r. Number of cash van required may increase or decrease as per the requirement of the respective CAC.

RATES & PAYMENT

- a. Statutory deductions such as TDS for Income Tax etc. may be deducted from the billed amount for all payments as per extant statute.
- b. The Bank shall not pay for Driver's salary, wages, overtime, Leave, Provident Fund, ESI, Medical Facilities, Gratuity, Bonus, insurance, medical exam, medical cover or any other claim as applicable and stipulated in any Statutory Provisions, Rules or order of Competent Authority governing the business of hiring labour (driver).
- c. The Bank shall not pay for any Structural modification of the cash van to suit the Bank's laid down technical specifications in this Notice.

- d. The Bank shall not pay for Installation and commissioning charges for accessories as required in the technical requirements example CCTV, GPS, hooters, sirens, eyelets, wire mesh, shutters, gates, locks etc.
- e. The Bank shall not pay for Fuel charges, GPS tracking network facility charges.
- f. The Bank shall not pay for any expenses for procurement or renewal of registration certificate, insurance, road permit, pollution control certificate and any other such document essential for running of the cash van required under laws governing road transport/ operation of cash van.
- g. The Bank shall not pay for any Challans /fines/penalties imposed by the road transport/statutory authorities governing the business for want of the documents mentioned above.
- h. The Bank shall not pay for the damages/fines/penalties caused due to the fault/negligence of the driver or a third party engaged in the event of any accident.
- i. No advance is payable. The Firm/Individual which is finally selected for providing the Cash van shall be paid the billed amount after completion of a month's satisfactory service.
- j. Toll Taxes if any and parking during the duty shall be reimbursed by the Bank on submission of suitable receipts/ tickets.
- k. Any delays in provision of the cash van due to technical problems in the vehicle or absence/negligence of driver or any other reason shall have to be compensated by the Firm/Individual @ Rs.500/- per hour of delays caused to a maximum ceiling of 15% of the monthly charges.

SPECIAL CLAUSES WITHIN THE PERIOD OF CONTRACT

- a. In the event of the Firm/Individual being selected by the Bank, the Firm/Individual will have to enter into an agreement with the Bank by signing a contract on papers bearing appropriate stamp duties in acceptance to the terms and conditions for providing cash vans on hire to the Bank.
- b. The contract shall be for minimum three years, subject to annual review by the Bank for satisfactory services of the providing Firm/Individual. However in case of Expiry of the Contract and in a situation where the Contract is neither renewed nor any written confirmation for Termination of Services is intimated to The Firm/Individual, The contractual agreement shall be deemed as renewed month wise i.e. for One Month at a time till the Agreement is either renewed separately or The Firm/Individual is intimated regarding Bank's decision to Terminate the Services of the Firm/Individual. Billing in such cases shall be done normally and same terms and conditions shall be applicable.
- c. The Cash Van has to be supplied within 15 days from the date of order.
- d. SBI, at its discretion, may carry out inspection/acceptance tests to its satisfaction at the Firm/Individual Office or at site for the Cash Van.
- e. The Cash Van and all its components/accessories shall be guaranteed against any defects or malfunctioning all through the contract period.
- f. The cash van will have to be changed with a new one after 7 years or 1,00,000 kilometres completion, whichever is earlier.

- g. The Firm/Individual will have to provide for reliever of the driver employed in the cash van on the days of his leave without any extra charges to the Bank.
- h. The Firm/Individual will have to abide by all the laws and regulations governing the business of running cash van and the Bank shall not be liable for any faults/ omissions/ commissions of the Firm/Individual in relation to operation of the Cash van. The Cash van should have valid registration certificate, insurance, road permit, pollution control certificate and any other such document essential for running of the cash van required under laws governing road transport/ operation of cash van.
- i. The driver for running the cash van should be in possession of a valid Commercial Driving License at any point of time. He should be physically fit and free from any diseases. The driver should not consume alcohol during duty. He should not drive rash or in a manner to risk the lives of the passengers or cash present inside the Cash van. Any negligence on part of the Driver shall be attributable to the negligence of the Firm/Individual.
- j. The responsibility of police verification of the drivers employed in Cash Vans lies with the Firm/Individual, which should be submitted with Branches before the job is under taken. The personnel's should be changed only with prior permission from the Managers of Branch. The Firm/Individual shall have to abide by all the laws/ acts/ rules such as labour Laws, minimum wages acts and rules, contract labour acts and rules etc. applicable/governing the hiring of Driver for the Cash Van. The Bank shall not be liable for any faults/ omissions/commissions of the Firm/Individual in relation to the hiring of the Driver for the Cash van.
- k. The Firm/Individual and its employees will strictly undertake not to communicate or allow to be communicated to any person or divulge in any way any information relating to the ideas, concepts, know- how, techniques, data, facts, figures and all information whatsoever concerning, or relating to the Bank and its affairs to which the said employees have access in the course of performance of the contract.
- l. The price quoted should be inclusive of cost for providing one cash van (as per specifications given in Annexure-VI) and one driver The quoted price will also include cost of fuel, all other operational expenses, repair & maintenance of the van and cost towards provision of heavy duty steel trunks and heavy duty metal chain for securing of the Trunks to the Body of the cash van.

Liquidated Damage

- a. Bank reserves its right to recover the damages through any mode such as by recovering from the amounts payable for the services rendered or invoking the Bank Guarantee or any other assets of the bidder lying with the Bank.
- b. Damages for non-fulfilment of terms of contract will be calculated per day per van at double the rate paid by the Bank considering 22 working days in a month. Such recovery will be up to a maximum of 5 % of the contract value beyond which the contract is liable to be terminated at the sole discretion of the Bank; the Bank shall also seek further damages from the successful bidder for disruption in the service
- c. Any such recovery or liquidated damages shall not in any way relieve the Successful bidder from any of its obligations to complete the works / service(s) or from any other obligations and liabilities under the Contract/Agreement/Purchase Order
- d. Bank reserves the right to condone the delay, if it is not attributable to the Successful bidder

Taxes, Duties and other statutory regulations

- e. The Bidder/Successful bidder will be entirely responsible for all applicable taxes like Central / State Government levies, sales tax, VAT, excise duty, cess, charges, license fees, road permits, repair and maintenance, insurance of vehicle and deployed personnel, payments to the personnel and payment of statutory obligations as per labour laws etc. Bank will only pay the GST, as applicable on the charges Income / Corporate Taxes in India: The Bidder/supplier shall be liable to pay all corporate taxes and income tax that shall be levied according to the laws and regulations applicable from time to time in India and the price bid by the Bidder/supplier shall include all such taxes in the contract rate.
- f. Repair and Maintenance Services: The Firm/Individual shall be responsible for maintenance /repair/replacement of the Cash Van/ its spares. The Bank shall not pay or reimburse such expenses borne on maintenance/ repair/ replacements whenever carried out, to keep the cash van in a satisfactory running condition. Care should be taken to get the Cash van serviced during Bank holidays so that the Branches are provided with a roadworthy van on its working days. In case, the Cash Van or any part/ component thereof develops any defect during working hours, these should be immediately attended to and rectified free of cost. If the delay is expected to be more than one hour, a replacement cash van should be provided as a stand-by / stop gap arrangement so that the functioning of Branches cash remittance is not hampered.
- g. The Firm/Individual shall arrange for service of qualified Service Engineers/Technicians for maintenance, repair and replacement of all spare parts, accessories etc. and render such other support services as may be necessary for satisfactory functioning of the Cash Van. No charges, fees, travelling expenses, accommodation, boarding etc. shall be paid or provided by SBI/ Branch to Service Engineers/Technicians or their assistants.
- h. The Firm/Individual shall keep SBI informed of the details of Supervisor(s) with addresses, telephone/ Mobile numbers etc. who shall be responsible for discharging the Firm/Individual's obligation under this clause, to enable the Bank to contact such representative(s) of the Firm/Individual.

Force Maieure:

- a. Any failure or delay by The Firm/Individual or Bank in performance of its obligation, to the extent due to any failure or delay caused by fire, flood, earthquake or similar elements of nature, or acts of God, war, terrorism, riots, civil disorders, rebellions or revolutions, acts of government authorities or other events beyond the reasonable control of non-performing Party, is not a default or a ground for termination.
 - All disputes and differences of any kind whatsoever arising out of or in connection with this Notice shall be referred to arbitration by the sole arbitrator appointed by SBI. The award passed by the arbitrator shall be final and binding on both the parties. Such arbitration shall be governed by the provisions of the Arbitration Act as applicable in India at that time
 - Please enclose brochures and catalogues (literature) of the Vehicle quoted with Brand name, make and model number marked / highlighted clearly
- Jurisdiction of the court or arbitration will be at Dharamshala (Kangra) only.

(Signature with date & Seal of the Bidder)