

DETAILS OF SERVICES AVAILABLE FOR CUSTOMERS AT NON-HOME BRANCHES

Following transactions are available to customers at non-home branches.

Facility	Transaction Details				
Cash Deposit	P-Segment Savings Bank: No restriction.				
	Current Accounts variants Regular/ Gold/ Diamond/ Platinum/ Shubharambh Start-up/ Import Export Traders Current Account - ₹5,00,000/- per day				
Cash Withdrawal	Sl. No	Segment	Self Withdrawal form	Self Through Cheque	Third party Through Cheque \$
	a)	Personal (Saving Bank)	₹ 25,000/-*	₹10,00,000/-	₹ 25,000/-
	b)	SME	NIL	₹2,00,000/-**	NIL
	c)	Agriculture (KCC Cheques only)	NIL	₹1,00,000/-	NIL
	d)	No cash payment of CAG/CCG/CMP cheques.			
	e)	No limit for cash withdrawal by self for Wealth Savings account holders opened under Wealth Management initiative (WMBU).			
		<p>* Subject to production of Savings Bank a/c passbook or Any OVD (Any document declared as OVD by RBI from time to time).</p> <p>**All Non-individual Current account variants ₹2,00,000/- and for Diamond, Platinum, Rhodium & Shubharambh Premium Current account & Import Export Traders Current Account variants ₹5,00,000/- per day through self-cheque only. No Lien Current Account product ₹1,00,000/-. No cash payment to third parties.</p> <p>\$ Subject to obtaining OVD of third party and recording the same along with the cheque.</p>			

	Current Account – Diamond, Platinum & Rhodium & Import Export Traders Current Account – ₹ 5,00,000/- (Using self-cheque)					
Transfer		Product	Transfer		RTGS/NEFT	Both legs Non-home
		Savings Bank	Other than HNI/ NRI ₹10.00 lakhs	HNI/NRI ₹50.00 lakhs	₹10.00 lakhs#	₹10.00 lakhs\$
		Current Account	₹100.00 lakhs*		NIL	₹5.00 lakhs
	*for non-personal current account customers for transfer through cheques #RTGS/NEFT above ₹2.00 lakhs subject to account level registration of positive pay system undertaken voluntarily by the customer. \$ Transfer above ₹5.00 lakhs subject to account level registration of positive pay system undertaken voluntarily by the customer.					
Cheque Related Services	Cheque book order.					
	Cheque deposit for collection (SC)					
	Set stop in cheque/cheques.					
	Modify/remove stop in cheque/cheques.					
Loan related services	Loans repayment through cheque.					
	Loan account closure enquiry					
	Issuance of interest certificate of loan accounts					
	CC/OD account closure enquiry.					
	Loans- Cash repayment					
	Outward clearing cheque deposit in loan accounts					
KYC Updation	KYC updation and activation of accounts can be done by non-home Branches also.					
Submission of Life Certificates	The pensioner can submit his/her Life Certificate at any nearby and convenient Branch (non-home Branch) /Pension Paying Branch of the Bank.					

Passbook Updation	Facility of Savings bank passbook updation at all non- home branches
	Issuing Original /Continuation Passbook (including printing of first page) at non-home branches
Issuance of IOI	IOI can be issued by using cheque book of non-home branches.
Payment of IOI	IOI (DD, BC) payment to Deposit account.
Submission of 15G/H	Depositors may submit the Form 15G/H at the any branch (Home/ Non-home).
Others	Create standing orders in Deposits/CC/OD accounts.
	Statement request for deposits account.
	Customers can provide details regarding fraudulent transactions at any branch (Home/Non-Home). Branch will deactivate user id of YONO/ RINB/YONO Lite in RINB platform and lodge the complaint through CRM.
	Create/delete account/channel link for electronic/internet banking in deposit accounts.
	Issuance of term deposit advice.
	Customer can get a fresh printout of advice marked duplicate at any branch.
	Create sweep arrangements from deposit/cc/od accounts.
	Facility of Agri Gold Loan through YONO Krishi Digital Platform: Agri Gold Loan can be opened for non-home branch customer through YONO Branch Portal.
	Issuance of Debit/ ATM Card.
	Registration/ changing of registered mobile number (Self with OVD)
	Updation of nomination (In person with KYC proof)
	Reactivation of Inoperative account.