



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



One of the best practices in digital innovation
launched by Department of Pension & Pensioners'
Welfare.



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



DLC through Face Authentication Technology is based on Aadhaar using Android based smartphone.



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



Process of submitting Life Certificate through
“FACE AUTHENTICATION”

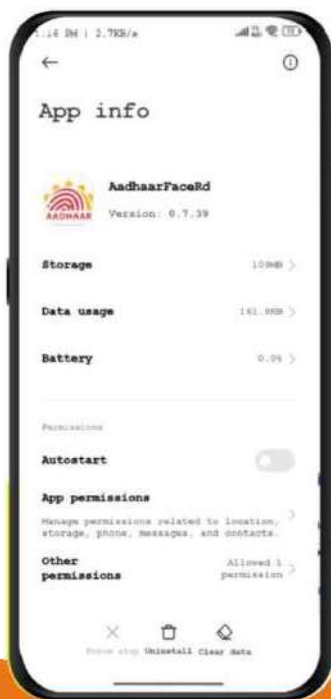


STEP-1

In this step, the pensioner/family pensioner needs to go to the Google Play Store and search for "Aadhaar Face RD (Early Access) Application" by UIDAI (Unique Identification Authority of India) with latest Version (presently 0.7.43).



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE

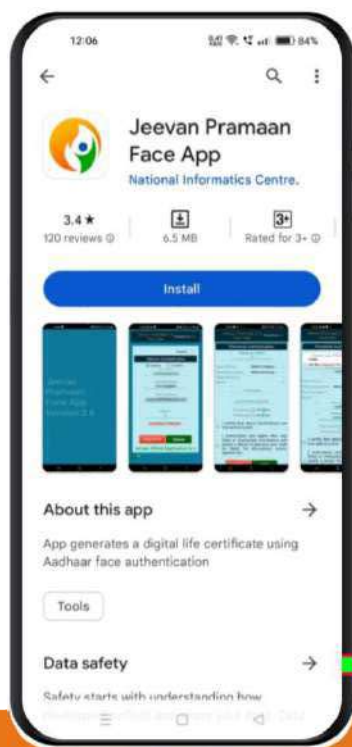


STEP-2

After successfully installing the Aadhaar Face RD App on the device, it will appear in the Settings under App Manager or App Info. This application is used for the background process of the Jeevan Pramaan Application, so it is mandatory to install it.



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP-3

Once the Aadhaar Face RD App is installed on your smartphone/Android device, the pensioner/family pensioner needs to download another application called "Jeevan Pramaan" from the Google Play Store with Version 3.6.3.



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP - 4

After successfully installing both applications, the pensioner/family pensioner should open the "Jeevan Pramaan" application. They will be taken to the "Operator Authentication" screen where they have to provide their personal details as follows:

1. Click on the Aadhaar checkbox.
2. Enter the Aadhaar Number.
3. Enter the Mobile Number.
4. Enter the Email Address.
5. Click on the Submit Button.

***Please ensure that all the information provided is correct as per the records.**

***A pensioner/family pensioner/any other person on behalf of pensioner/family pensioner can be an Operator to generate DLC.**

***All the sections marked with an asterisk (*) are mandatory to fill.**



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



The screenshot shows the 'Operator Authentication' screen of the Jeevan Pramaan application. The interface includes the following elements:

- Language dropdown: English
- Authentication method: Aadhaar (selected) / Virtual ID
- Enter Aadhaar: 4288 *****
- Enter Mobile Number: 987 *****
- Enter Email Address: *****@gmail.com
- Enter OTP: *****
- OTP received: 40579c585b391287
- Buttons: Resend OTP (red), Submit (green)
- Footer: Pramaan Client Application

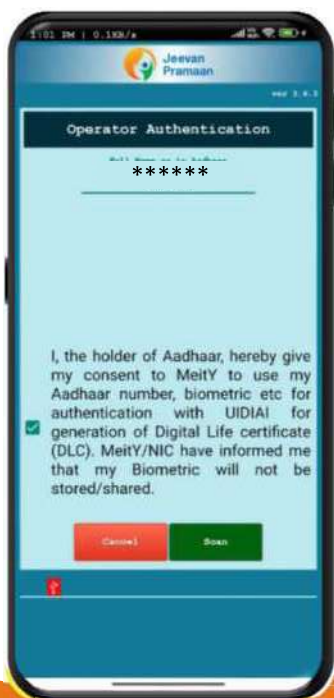
A green arrow points to the 'Submit' button.

STEP-5

After providing all the information, the Operator (pensioner/family pensioner/any other person on behalf of pensioner/family pensioner) needs to submit the OTP (One Time Password) sent to their respective mobile number and email address.



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP -6

After submitting the OTP, the Jeevan Pramaan App will take the Operator (pensioner/family pensioner/any other person on behalf of pensioner/family pensioner) to a screen where they have to provide their Name as per Aadhaar. They should click on the checkbox and then click on Scan. The app will request permission for Face Scan, and the pensioner/family pensioner should press "Yes" to continue the process.





Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP-7

Before the scan, the app will display instructions and guidelines for the face scan. The pensioner/family pensioner should read them carefully. Afterward, they need to click on the "I am aware of this" checkbox to continue and press proceed. The app will capture their face.





Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP-8

Note:-

1. The operator authentication is a one time process.
2. Pensioner can also be the Operator.
3. After operator authentication, a screen will open for pensioner authentication.
4. One operator can generate DLC of multiple Pensioners.



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE
STEP-9



Image-1

After Operator Authentication a screen opens for Pensioner Authentication (Image-1) where they have to provide their personal details as follows:

1. Click the checkbox of Aadhaar.
2. Enter Aadhaar Number.
3. Enter Mobile Number.
4. Enter Email Address (Not Mandatory).
5. Click on the 'Submit' button.
6. On clicking submit button, an option appears on screen 'Enter OTP' (Image-2)
7. Enter OTP and click Submit button



Image-2



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP-10

After submission of OTP a screen will appear (Image-1) where the following information is to be provided:

1. Full Name as per Aadhaar
2. Type of Pension
3. Sanctioning Authority
4. Disbursing Agency
5. PPO Number
6. Account Number (pension)
7. Click on the declarations
8. Click on Submit button
9. A permission to Confirm will appear on the screen as per Image-2

2:30 82%

Jeevan Pramaan ver 3.5.3

Pensioner Authentication

Full Name as in Aadhaar

Type of Pension --Select Category--

Sanctioning Authority --Select Authority--

Disbursing Agency

Agency

PPO Number

Account Number(pension)

Re-Employed YES No

Re-Marriage YES No

☐ I certify that above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.

Cancel Submit

Image-1

12:42 72%

Jeevan Pramaan ver 3.5.3

Re-Employed YES No

Re-Marriage YES No

☒ I certify that above declarations are true and accurate.

I understand and agree that any false or misleading information will justify a denial of pension and shall

Confirm

Do you want to generate Digital Life Certificate(DLC) for any other pension not entered above?

NO YES

1234567890

1 2 3 4 5 6 7 8 9 0

q w e r t y u i o p

a s d f g h j k l

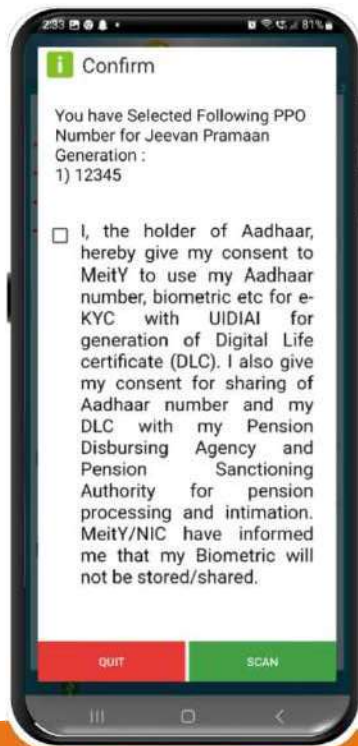
z x c v b n m

English(India) Done

Image-2



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



STEP-11

A screen will appear for providing consent and permission for scan .

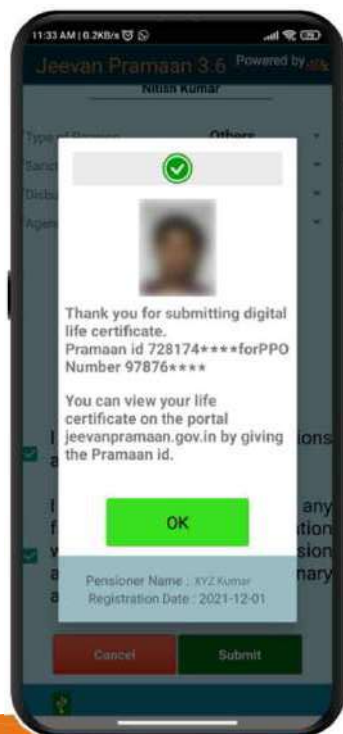
Click on scan.

The process for scanning face will begin.





Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



After face scanning DLC submission appears on the mobile screen along with the Pramaan ID and PPO no.

*For queries mail us at dlc.doppw@gov.in

*Follow us Facebook and Twitter

[f @facebook.com/DoPPW.India](https://www.facebook.com/DoPPW.India) [@twitter.com/DOPPW_India](https://twitter.com/DOPPW_India)

*DLC documentary- <https://youtu.be/nNMlkTYqTF8>



Government of India
DEPARTMENT OF PENSION & PENSIONERS' WELFARE



THANK YOU